



Online Course Catalog

Spring/Summer 2006

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OR CALL 1.800.434.3466

e-Learning

e-Reference

Support

vLabs

Customization

Development

Hosting

Learning Administration

Integration

Element K

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CONTENT LIBRARY HIERARCHY

TECHNOLOGY

- IT Comprehensive
 - Office Productivity Multi-Lingual
 - Office Productivity
 - Microsoft Office Pack
 - Computer Professional
 - Networking & Operating Systems
 - MCSE • MCSA • MCDBA • CNE • Linux • CompTIA
 - Programming & Web Development
 - Java • Oracle • Visual Basic • Microsoft SQL Server
 - Design & Media
 - Cisco
 - CCNA - CCDP
 - CCNP - CCSP
 - BSCI • BCRAN • BCMSN • CIT - CCVP
 - CCDA
 - Cisco Advanced Technology
 - Advance Security Technology - Microsoft for Cisco Voice
 - CallManager - Multiprotocol Label Switching
 - Cisco IOS - Optical Networking
 - Cisco Wireless - Service Provider
 - IPv6 - Storage Networking
 - E-Business
 - Project Management
 - Security
 - Security+
 - Telephony
-
- TRA Communication Technology
 - Fundamentals & Emerging Technologies • Optical Networking
 - Wireless • Data & IP Networks
 - Core Network Technologies
-
- ECDL-ICDL (European Computer Drivers Licence)
-
- vLabs®

BUSINESS

- Business Fundamentals
- Harvard Case in Point
- Harvard ManageMentor PLUS
- Harvard Business School Publishing Programs
 - Developing Leaders • Management Transition
 - Developing Managers • Organizational Development Initiatives
 - Financial Acumen • Stepping Up to Management
 - Leading Teams with Emotional Intelligence
- PrimeLearning Programs
 - Code of Conduct • Improving Customer Service
 - Developing Call Centers • Professional Effectiveness
 - Diversity Awareness • Sales Effectiveness
- Situational Leadership®
- Story Based Cases™

COMPLIANCE

- Brightline Compliance
 - Managing and the Law
 - Preventing Workplace Harassment
 - Workplace Ethics
- Employment Law
- Financial and Legal Compliance
- HIPAA Awareness
- Occupational Safety
- PureSafety Workplace Safety & Compliance
- Sexual Harassment

E-LEARNING WITH THE HUMAN TOUCH

Element K has trained thousands of organizations for over 20 years. In the 1980's, we created innovative classroom tools and techniques, which laid the foundation for modern professional training. In the 1990's, we were the first to bring interactive IT training to the Web. Today, we have evolved into Element K—the most effective, comprehensive and integrated e-Learning resource in the industry.

Element K pioneered Web-based instruction in 1996. Since that time, adult learners in 144 countries have subscribed to the online courses described in this catalog—many completing certification requirements in Microsoft®, Security, Lotus®, Oracle®, Cisco® and CompTIA® programs.

At Element K, we understand what it takes for students to learn. We know what works, and what doesn't. Students should feel supported, they need contact with teachers and with other students, they must be inspired. Technology may change, but human beings—and the learning experience—remain the same.

DIFFERENT WAYS TO LEARN

Element K offers multiple e-Learning options for diverse needs



Self-Paced Courses

Element K's self-study courses allow students to learn at their own pace, at times and places that are convenient for them. Courses immerse students in the software environment, while providing a high degree of interactivity to reinforce basic skills. Courses targeted at computer professionals combine comprehensive conceptual information and interactive procedural training. Lessons and activities can be repeated as often as needed to ensure skill development.



Online Collaborative Learning

Few companies offer online collaborative learning courses, making Element K quite distinctive in recreating the classroom environment, while still maintaining the convenience of online learning. Element K's online collaborative learning "classroom" features lectures, assignments, and discussions that allow students to interact with the instructor and fellow students. Online collaborative learning provides a great opportunity for students to learn through interaction with peers. All Element K e-Learning instructors are experts in their field.

vLabs®



Only vLabs from Element K gives students hands-on sessions, connecting directly to live hardware and software—not simulations. vLab technology provides students the opportunity to practice and reinforce newly learned skills in integrated labs, allowing them to gain job-related experience by working on actual projects. Students have 24x7 access to live equipment in a risk-free environment, utilizing the Element K bank of servers and infrastructure. We offer vLab exercises for Microsoft Windows and Cisco technologies.

E-Reference

Our e-Reference products are the perfect continuous learning resource for employees who have completed e-Learning courses and wish to develop advanced skills in a specific tool or application, or to be used as a just-in-time learning resource for on the job questions. Our broad array of technical and business skills reference products include full-text searchable e-Reference books, getAbstract business book summaries, and task-specific “how-to” *Articles*.

Case in Point

This blended learning product from Harvard Business School Publishing is a flexible set of online cases that use real-life scenarios to prepare middle and senior level managers for a variety of leadership challenges. Each case includes scenarios that are delivered online, with follow up facilitated sessions. These cases also complement many of the Harvard ManageMentor PLUS e-Learning courses, allowing further enhancement of the blended learning experience through pre-class assignments and post-class support.

Cisco Learning Credits

Element K accepts Cisco Learning Credits for all Cisco Online and vLab Technology Products.

Element K has accessible, Section 508-compliant courses available upon request.

ELEMENT K PARTNERSHIPS

Our relationships transcend the traditional marketing arrangements that are little more than a mutual agreement to co-promote brand names. These relationships run broad and deep in the areas of content and course development, product distribution, and web hosting. Industry bellwethers chose Element K® as their strategic partner in training because they recognized our unique blend of capabilities that have been perfected over our twenty years in the training industry:

- **Instructional content design and development**—facilitating a truly “blended learning” experience.
- **Web development and hosting**—including customization, integration, branding, and commerce.
- **Book printing, binding, customization, and international distribution**—delivering over one million impressions daily and over one million books annually.
- **Custom online course development**—utilizing customer documentation as source material.












Center for Leadership Studies








Element K was selected by Microsoft® Learning to develop the site and some of the initial e-Learning content for Official Microsoft Learning Products that enhance skills and knowledge using Windows 2003 Server. We were also chosen as the first Microsoft Content Service Provider, allowing us to produce and distribute Official Microsoft Learning Products to Microsoft's Authorized Channel (CPLS, MCP & ITA's). Element K hosts online courses and hands-on virtual labs to create a unique and powerful solution. Certified Partner for Learning Solutions (CPLS) have the ability to provide students with e-Learning and hands-on virtual labs for post-class support, and may resell additional e-Learning from an Element K designed and hosted website branded for Microsoft. In addition, Element K created and hosts a commerce-enabled consumer website for individuals to access or purchase Official Microsoft Learning Products to support their personal training needs.



Element K is a Cisco® Learning Solution Partner (CLSP). As a CLSP, we are uniquely qualified to leverage Cisco intellectual property to create and offer Authorized Cisco training solutions in both e-Learning and ILT formats. As an e-Learning content developer, Element K creates a variety of online training solutions covering a variety of Cisco certifications to end-users. As a distributor of ILT material, we have experience preparing training organizations to provide authorized classroom Cisco training, through Cisco's Sponsored Organization program. We provide these organizations with Cisco Authorized training materials, training services (instructors and remote gear), as well as additional ancillary products like online learning courses and hands-on virtual labs (vLabs®). In addition to the authorized solutions that Element K offers to end-users and resellers, we have also worked directly with Cisco on a variety of development projects. Element K was awarded development contracts to revise the CIT and BCMSN certification courses (supporting the CCNP certification), as well as the ACCELERATE program for Cisco systems engineers— a program to convert over 1000 hours of instructor led training covering the most sophisticated Cisco technologies.



IBM® WPLC group has selected Element K as their strategic business partner of courseware development and distribution for Lotus Domino, WebSphere Portal, Workplace and Collaboration products. Through this partnership, Element K will develop learning content. IBM WPLC customers will enjoy access to the broad range of learning modalities offered by Element K, including instructor led training, e-Learning courses, hands-on virtual labs (vLabs®), and e-Reference materials. This partnership positions Element K as the authorized worldwide distributor of both standard and customized WPLC print courseware to Education Centers for IBM Software (ECIS), IBM business partners, and customers. In addition, Element K will provide a hosted online site that enables IBM to offer e-Learning courses, vLabs®, and e-Reference.

Novell. Element K has been granted rights to produce and distribute Novell Authorized Curriculum to Novell Training Service Partners located in North America. Novell itself is the only other provider of these materials. Our relationship with Novell also provides that all our existing online courses are “authorized” by Novell and allows us to produce future online courses that are a derivative of Novell authorized courseware.



CERTIFIED EXPERT

Element K established a relationship with Adobe in 2000 to develop e-Learning courses that support its design and media applications. The relationship grew from a pure content development arrangement into a web development and hosting agreement that resulted in the creation of: <http://adobe.elementk.com>— an Adobe branded website that offers application training to Adobe’s customers. We built and maintain the website, manage the commerce, and keep the content evergreen by adding new courses as Adobe updates application versions and releases new products.



Element K established a relationship with Macromedia® in 2000 to develop online courses that support its design and media applications. As part of the relationship, Element K also agreed to develop and host “Macromedia University” at: <http://macromedia.elementk.com>—a Macromedia branded website that offers application training to Macromedia’s customers. We built and maintain the website, manage the commerce, and keep the content evergreen by adding new courses as Macromedia updates application versions and releases new products. In 2003, the relationship was expanded to include the development and distribution of all authorized ILT and online training materials to the Macromedia Authorized Training Partners (MATP).



Element K established a relationship with Harvard Business School Publishing (HBSP) in 2000 to develop and distribute its computer based training programs in leadership, management, and finance online. We enhanced the world renowned content with our well established online course design to create the first internet-delivered HBSP courses—the Harvard Interactive Manager Series. Since then, we have added dozens of HBSP course to our library.



Element K established an exclusive relationship with the Center for Leadership Studies (CLS) in 2001 to put its popular program, Situational Leadership® online. As part of this arrangement, we built and host the website: <http://situational.elementk.com>—CLS’s official website for its e-Learning program.

Other Partners:



www.elementk.com

PERFORMANCE GUARANTEE

At Element K, we are committed to the performance of our products and to the quality of our relationship with all of our customers. If you are dissatisfied with the performance of any of our e-Learning products or services, we will make things right—or give you your money back. **Guaranteed.**

SERVICES

We guarantee on-time, on-spec completion of your services contract.

SITE PERFORMANCE

We guarantee uptime exceeding 99% (excluding planned downtime).

SUPPORT

We guarantee a multi-level process that ensures the timely and proactive resolution of all customer service and technical issues. We also offer premium customer service options that are guaranteed to meet your organization's service requirements, whatever they may be.

e-LEARNING OVERVIEW

We offer subscribers round-the-clock access to over 2000 online courses on a wide range of IT, Computing, Business Management and Compliance topics. Element K seamlessly integrates various forms of interaction into its e-Learning offerings. This blended solution allows customers to obtain the knowledge and skills they need, whenever they need them, with the added benefit of interaction with peers and training professionals. Element K's engaging online training solutions feature collaborative, instructor-facilitated online courses, self-paced tutorials, vLabs®, professional certifications, a comprehensive reference library, and KnowledgeHub, a fully hosted learning management platform. Element K also offers 24/7 technical support via live chat, and technical support via email and telephone.

e-LEARNING PRODUCT LIBRARIES

TECHNOLOGY

Cisco	Includes critical skills and certification objectives for Cisco's Associate and Professional level certifications (CCNA, CCNP, CCDA, CCDP, CCSP, CCVP)
Cisco Advanced Technology	Includes advanced networking technologies such as: CallManager, IPv6, Microsoft for Cisco Voice, MPLS, Optical Networking, Security, Service Provider, Storage Networking, ISO, and Wireless
CompTIA	Includes courses specific to CompTIA certifications such as A+, i-Net+, Project+, Network+, and Server+
Computer Professional	Includes the most comprehensive collection of IT training topics: Networking, OS, Programming, Web Development Database, and Design courses
Design and Media	Includes graphic art, design and media courses from Adobe, Macromedia, Corel, Lotus, Quark, and Microsoft (Photoshop, Illustrator, PageMaker, Quark, InDesign and more...)
E-Business	Includes Internet technology application courses used to carry out, improve, and streamline business processes (E-Commerce, site planning, security, encryption and more...)
ECDL-ICDL European Computer Drivers Licence	Includes training mapping to the ECDL certification exams (Word processing, Internet, email, presentations, spreadsheets, and databases)
Microsoft Office Pack	Includes Microsoft desktop application training (Word, Excel, Access, Powerpoint, Outlook, and FrontPage)
Network and Operating Systems	Includes dominant server and operating systems courses including Microsoft®, Novell, Linux, Unix, and mainframe technologies (MCSA, MCSE, CNE, A+, iNet+, Network+, Server+, LINUX and more...)
Office Productivity	Includes desktop operating systems and general office applications courses (Microsoft Office, Windows, Lotus Smart Suite, and more...)
Programming and Web Development	Includes web application, scripts, and relational database courses (Java, Oracle, VB, Microsoft SQL Server, ASP, COBOL, HTML, XML and more...)
Project Management	Includes courses to support the Project Management Professional® (PMP) Certification and Project+ Certification

Security	Includes courses designed to prepare for the CISSP certification, Security+ and Security Certified Professional's (SCP) certification
Telephony	Includes communication technologies and design network courses (TCP/IP, ATM, VoIP, Wireless and more...)
TRA Communication Technology	Includes telecommunications and internetworking courses, developed by experts who helped develop the technologies (GSM, 3G wireless, VoIP, optical networking and DSL)

BUSINESS

Business Fundamentals	Includes a broad range of functional skills that can be applied organization-wide—including sales, customer service, personal/professional development and HR
Harvard Case in Point™	This blended learning product from Harvard Business School Publishing is a flexible set of online cases that use real-life scenarios to prepare managers for a variety of leadership challenges
Harvard ManageMentor PLUS	Includes courses from Harvard Business School Publishing tied to key management responsibilities such as leadership, communication skills, strategy, and decision-making
Harvard Business School Publishing Programs	These executive-level development programs feature graduate level business school curriculum (Developing Leaders, Developing Managers, Financial Acumen, Leading Teams with Emotional Intelligence, Management Transition, Stepping Up to Management and Organizational Development Initiatives)
PrimeLearning	Include Sales Effectiveness, Professional Effectiveness, Developing Call Centers, Improving Customer Service, Diversity Awareness, and Code of Conduct curriculum
Situational Leadership	Includes quality leadership training by the Center for Leadership Studies
Story Based Cases™	Includes cases addressing the most common organizational change initiatives (Giving Constructive Feedback, Managing Poor Performance, Cultivating Open Communications, Setting Expectations, and more...)

COMPLIANCE

Employment Law	Includes training to prevent innocent oversights in the workplace that might place your organization at risk (ethics, computer security, disease, discrimination and disability)
Financial and Legal Compliance	Includes training on ethical and legal reporting requirements, including mandates of the Sarbanes-Oxley law
HIPAA Awareness	Includes HIPAA compliance training for health care professionals
Managing and the Law	Includes practical skills and legal requirements for hiring, promoting, disciplining, and accommodating existing and potential employees
Occupational Safety	Includes environmental, health and safety training that maps to OSHA compliance regulations and other regulatory standards (fire safety, chemical safety, asbestos awareness, first aid, and more...)
Preventing Workplace Harassment	Includes training on how to prevent and report sexual harassment and other forms of workplace harassment, and to comply with state and federal requirements
PureSafety Workplace Safety & Compliance	Includes industry leading training to address safety and risk management issues (Environmental Health and Safety, Human Resources, Industrial, and more...)
Sexual Harassment	Includes courses on the policies and procedures for preventing Sexual Harassment in the workplace
Workplace Ethics	Includes compliance and ethics training, satisfying the requirements of the Sarbanes-Oxley Act and the Federal Sentencing Guidelines

ONLINE COURSE CERTIFICATION TRACKS

Element K works closely with technology vendors and vendor-neutral technology organizations like CompTIA when developing courses that map to specific certifications. Courses are designed to meet each and every certification objective to ensure students are completely prepared for their examinations.

View our website to see our corresponding online courses for the following certifications:

Microsoft Authorized Curriculum

- MCDST - Microsoft Certified Desktop Support Technician
- MCSA - Microsoft Certified Systems Administrator (Windows Server 2003)
- MCSE - Microsoft Certified Systems Engineer (Windows Server 2003)
- MCDBA - Microsoft Certified Database Administrator
- MCAD - Microsoft Certified Application Developer for Microsoft .NET
- MCSD - Microsoft Certified Solution Developer for Microsoft .NET

Cisco® Authorized Curriculum

- CCNA - Cisco Certified Network Associate
- CCNP - Cisco Certified Network Professional
- CCDA - Cisco Certified Design Associate
- CCDP - Cisco Certified Design Professional
- CCSP - Cisco Certified Security Professional
- CCVP - Cisco Certified Voice Professional

CompTIA

- A+™
- i-Net+
- Linux+
- Network+
- Project+
- Security+
- Server+

Additional Certifications including Lotus Domino, Novell, Oracle, SUN, and others

OFFICE PRODUCTIVITY

Access 2003: Creating Queries		ACT! 2005: Creating Word Processor Documents	
Access 2003: Designing a Database		ACT! 2005: Customizing the ACT! Environment	
Access 2003: Improving the Effectiveness of an Access Database		ACT! 2005: Managing Contacts	
Access 2003: Improving Usability with Access Macros		ACT! 2005: Querying and Manipulating Data	
Access 2003: Integrating Access with the Web, XML, and Office Applications		ACT! 2005: Scheduling Activities	
Access 2003: Maintaining Existing Databases		ACT! 2005: Working with Contact Databases	
Access 2003: Optimizing and Securing Access Database Applications		ACT! 2005: Working with Templates	
Access 2003: Structure and Analyze Data with Advanced Queries		ACT! 6.0: Level 1	
Access 2003: Working with Forms		ACT! 6.0: Level 2	
Access 2003: Working with Reports		ACT! 2000: Introduction	
Access 2002 (Office XP): Level 1		ACT! 2000: Advanced	
Access 2002 (Office XP): Level 2		ACT! 4.0: Introduction	
Access 2002 (Office XP): Level 3		ACT! 4.0: Advanced	
Access 2002 (Office XP): Level 4		Approach Millennium Edition 9.5: Introduction	
Access 2002 (Office XP): Advanced		Approach Millennium Edition 9.5: Advanced	
Access 2000: Level 1		Approach Millennium Edition 9.0: Introduction	
Access 2000: Level 1		Build a Solid Foundation with VBA Using Microsoft Office	
Access 2000: Level 2		Business Statistics in Excel 97	
Access 2000: Level 2		Corel Presentations 11 Level 1	
Access 2000: Introduction to Application Development		Crystal Reports XI: Arranging and Displaying Report Data	
Access 2000: Advanced		Crystal Reports XI: Charting and Distributing Data	
Access 97: Level 1		Crystal Reports XI: Creating Reports	
Access 97: Level 2		Crystal Reports XI: Data Access Techniques	
Access 97: Introduction to Application Development		Crystal Reports XI: Formatting Reports	
Access 97: Advanced		Crystal Reports XI: Report Enhancements	
Access 7.0: Introduction		Crystal Reports XI: Report Manipulation in Crystal Reports XI	
Acrobat® 7.0: Level 1 (Part 1)		Crystal Reports 10: Level 1	
Acrobat® 7.0: Level 1 (Part 2)		Crystal Reports 10: Level 2	
Acrobat® 7.0: Level 2 (Part 1)		Crystal Reports 9.0: Level 1	
Acrobat® 7.0: Level 2 (Part 2)		Crystal Reports 9.0: Level 2	
Acrobat® 7.0: New Features		Crystal Reports 8.5: Basic Skills	
Acrobat® 6.0: Professional for Creative and Print Professionals (Macintosh)		Crystal Reports 8.5: Advanced	
Acrobat® 6.0: Professional for Creative and Print Professionals (Windows)		Crystal Reports 8.0: Basic Skills	
Acrobat® 6.0: Professional for Engineering Professionals		Crystal Reports 8.0: Advanced	
Acrobat® 6.0: Standard		Excel 2003: Analyzing and Managing Data	
Acrobat® 5.0: Introduction		Excel 2003: Collaborating with Workbooks	
Acrobat® 5.0: Advanced		Excel 2003: Formatting Excel	
Acrobat® 4.0: Basic Skills		Excel 2003: Manipulating Workbooks	
ACT! 2005: Administrating ACT! and Using Internet Features		Excel 2003: Working with Existing Workbooks	
		Excel 2003: Writing Formulas	

Excel 2002 (Office XP): Level 1		Get Going with QuickBooks 2003	
Excel 2002 (Office XP): Level 1		GroupWise 6.5: Level 1	
Excel 2002 (Office XP): Level 2		GroupWise 6.5: Level 2	
Excel 2002 (Office XP): Level 2		GroupWise® 6.5 Administration – <i>Coming Soon</i>	
Excel 2002 (Office XP): Advanced		GroupWise 6.0: Level 1	
Excel 2001: Level 1 for Macintosh		GroupWise 6.0: Level 2	
Excel 2001: Level 2 for Macintosh		GroupWise 5.5: Introduction	
Excel 2001: Level 3 for Macintosh		GroupWise 5.5: Advanced	
Excel 2000: Level 1		Home Publishing 2000: Overview	
Excel 2000: Level 2		iGrafx FlowCharter 2003: Level 1	
Excel 2000: Advanced		Integrating Your Business Systems With Microsoft® Office Professional Edition 2003	
Excel 2000: Worksheets		Internet Explorer 6.0: Introduction	
Excel 98: Introduction for Macintosh		Internet Explorer 5.5: Introduction	
Excel 98: Advanced for Macintosh		Internet Explorer 5.0: Introduction	
Excel 97: Level 1		Internet Explorer 4.0: Introduction	
Excel 97: Level 2		Intranets and Extranets: An Introduction	
Excel 97: Advanced		Introduction to Networks and the Internet	
Excel 7.0: Introduction		Introduction to Personal Computers: Using Windows 2000	
Excel 7.0: Advanced		Introduction to Personal Computers Using Windows 98	
FileMaker Pro 7.0: Level 1 (Windows)		Introduction to Personal Computers: Using Windows XP	
FileMaker Pro 7.0: Level 2 (Windows)		Keep Going with QuickBooks 2005	
FileMaker Pro 6.0: Level 1 (Windows)		Keep Going with QuickBooks 2004	
FileMaker Pro 6.0: Level 2 (Windows)		Keep Going with QuickBooks 2003	
FileMaker Pro 5.0: Introduction		Lotus 1-2-3 Millennium Edition 9.5: Level 1	
FileMaker Pro 5.0: Introduction for Macintosh		Lotus 1-2-3 Millennium Edition 9.5: Level 2	
FileMaker Pro 5.0: Intermediate		Lotus 1-2-3 Millennium Edition 9.5: Advanced	
FileMaker Pro 5.0: Intermediate for Macintosh		Lotus 1-2-3 Millennium Edition 9.0: Level 1	
FileMaker Pro 5.0: Advanced		Lotus 1-2-3 Millennium Edition 9.0: Level 2	
FileMaker Pro 5.0: Advanced for Macintosh		Lotus 1-2-3 Millennium Edition 9.0: Advanced	
Freelance Graphics Millennium Edition 9.5: Introduction		Mac OS X v10.3: Introduction	
Freelance Graphics Millennium Edition 9.5: Advanced		Mac OS X v10.2: Introduction	
Freelance Graphics Millennium Edition 9.0: Introduction		Mac OS X: Introduction	
FrontPage 2003: Creating a Basic Web Page		Mac OS X: Transition	
FrontPage 2003: Creating an Interactive Web Page		Macintosh OS 9.0: Introduction	
FrontPage 2003: Enhancing Webpages		Macintosh OS 9.0: Advanced	
FrontPage 2003: Managing a Web Page		Microsoft Encarta 2000: Overview	
FrontPage 2003: Structuring and Publishing a Web Page		Microsoft® Excel 2004 for Macintosh: Level 1	
FrontPage 2002 (Office XP): Introduction		Microsoft® Excel 2004 for Macintosh: Level 2	
FrontPage 2002 (Office XP): Introduction		Microsoft Internet Information Server 4.0	
FrontPage 2002 (Office XP): Advanced		Microsoft Money 2001	
FrontPage 2000: Introduction		Microsoft Money 2000	
FrontPage 2000: Advanced		Microsoft Office 2003: Transition from Office 2000	
FrontPage 98: Introduction		Microsoft Office 2000 to Office XP: New Features	
FrontPage 98: Advanced			
Get Going With QuickBooks 2005			
Get Going With QuickBooks 2004			

Microsoft Office 2000: Document Integration		Notes 7 Mail and Calendars (Part 1): Working with Notes Mail	
Microsoft Office 2000: Macro Programming Using VBA		Notes 7 Mail and Calendars (Part 2): Scheduling with the Calendar and Using the To-Do List	
Microsoft Office 2000: New Features		Notes 6.5: Databases	
Microsoft Office 2000: Small Business Tools		Notes 6.5: Mail and Calendars	
Microsoft Office 2000: Web Components and Collaboration		Notes 6: Databases	
Microsoft Office 97: Document Integration		Notes 6: Mail and Calendars	
Microsoft Office 97: Small Business Tools		Notes 5.0: Advanced Features	
Microsoft® Office Access 2003: Level 1		Notes 5.0: Database Features	
Microsoft® Office Excel 2003: Introduction to VBA		Notes 5.0: Mail Features	
Microsoft® Office InfoPath™ 2003: Creating InfoPath Forms		Notes 5.0: New Features	
Microsoft® Office InfoPath™ 2003: Creating InfoPath Forms (First Look Edition)		Notes 4.6: Database Features	
Microsoft Office PowerPoint 2003: Level 1		Notes 4.6: Mail Features	
Microsoft® Office Word 2004 for Macintosh: Level 1		Notes 4.5: Introduction	
Microsoft® Office Word 2004 for Macintosh: Level 2		Outlook 2003: Communicating, Customizing and Organizing	
Microsoft PhotoDraw 2000 Version 2.0: Introduction		Outlook 2003: Managing your Schedule	
Microsoft® PowerPoint® 2004 for Macintosh: Level 1		Outlook 2003: Optimizing Outlook	
Microsoft® PowerPoint® 2004 for Macintosh: Level 2		Outlook 2003: Organizing your Work	
Microsoft Project 2003: Creating and Modifying a Project Plan		Outlook 2003: Working Offline and with Items	
Microsoft® Project 2003: Level 1		Outlook 2003: Working with Messages	
Microsoft Project 2003: Professional		Outlook 2002 (Office XP): Introduction	
Microsoft Project 2003: Web Access		Outlook 2002 (Office XP): Advanced	
Microsoft Project 2003: Working with an Implemented Project Plan		Outlook 2000: Introduction	
Microsoft Project 2002: Level 1		Outlook 2000: Advanced	
Microsoft Project 2002: Level 2 (Revised)		Outlook 98: Introduction	
Microsoft Project 2000: Level 1		Outlook 98: Advanced	
Microsoft Project 2000: Level 2		Outlook 97: Introduction	
Microsoft Project 2000: Advanced		Outlook 97: Advanced	
Microsoft Project 98: Introduction		Overview of Encarta Encyclopedia 2001	
Microsoft Project 98: Advanced		Paradox 10: Level 1	
Microsoft® Publisher 2003: Level 1		Paradox 10: Level 2	
Microsoft Publisher 2000: Introduction		Paradox 9.0: Introduction	
Microsoft Vizact 2000: Introduction		Paradox 9.0: Advanced	
NetMeeting 3.0: Internet Conferencing		Picture It! Publishing 2001	
Netscape Communicator 4.7: Introduction		Picture It! Express 2000	
Netscape Communicator 4.5: Introduction		PowerPoint 2003: Creating a Basic Presentation	
Notes 7 Databases (Part 1): Manipulating Documents		PowerPoint 2003: Delivering Presentations	
Notes 7 Databases (Part 2): Managing Documents		PowerPoint 2003: Modifying Presentations	
		PowerPoint 2003: Working with Tables, Charts, and Diagrams	
		PowerPoint 2002 (Office XP): Introduction	
		PowerPoint 2002 (Office XP): Introduction	
		PowerPoint 2002 (Office XP): Advanced	
		PowerPoint 2001: Advanced for Macintosh	
		PowerPoint 2001: Introduction for Macintosh	
		PowerPoint 2000: Introduction	
		PowerPoint 2000, Level 1	
		PowerPoint 2000: Advanced	

PowerPoint 98 for Macintosh		Windows 98: Transition from Windows 95	
PowerPoint 97: Introduction		Windows 95: Introduction	
PowerPoint 97: Advanced		Windows 95: Advanced	
PowerPoint 7.0: Introduction		Windows Millennium Edition: Introduction	
Presentations 12: Creating a Slide Show		Windows NT Workstation 4.0: Introduction	
Presentations 12: Enhancing a Slide Show		Windows SharePoint Services Administration	
Presentations 12: Working With Charts		Windows SharePoint Services: Building Collaborative Solutions with Team Web Sites	
Presentations 10: Level 1		Windows SharePoint Services Installation	
Presentations 9.0: Introduction		Windows SharePoint Services Web Workspace	
Publisher 2002 (Office XP): Introduction		Windows XP Home: Introduction	
Quattro Pro 12: Creating a Spreadsheet		Windows XP Professional: Level 1	
Quattro Pro 12: Finalizing a Spreadsheet		Windows XP Professional: Level 2	
Quattro Pro 11: Level 1		Windows XP Transition from Windows 98	
Quattro Pro 10: Charts and Databases		Word 2003: Controlling Document Information	
Quattro Pro 10: Spreadsheets		Word 2003: Creating Basic Documents	
Quattro Pro 9.0: Charts and Databases		Word 2003: Creating Document Templates	
Quattro Pro 9.0: Spreadsheets		Word 2003: Formatting Documents	
QuickBooks 2001: Fundamentals		Word 2003: Graphic Elements in Documents	
QuickBooks 2001: Advanced		Word 2003: Making Documents More Readable	
Quicken 2001: Introduction		Word 2003: Making Information Accessible	
Relational Database Design (Second Edition)		Word 2003: Working with Tables and Data	
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Word 2002 (Office XP): Nível 2	
Word 2002 (Office XP): Avançado	

Note: Multi-Lingual Library includes all above courses, AND the English courses within the Office Productivity Library









































COMPUTER PROFESSIONAL – NETWORKING AND OPERATING SYSTEMS

A+ Certification: Core Hardware Third Edition – A CompTIA Certification, Part 1	A+TM Certification Operating Systems Third Edition (Part 9): Installing Client Operating Systems
A+ Certification: Core Hardware Third Edition – A CompTIA Certification, Part 2	A+ Certification: PC Technologies
A+TM Certification Core Hardware Third Edition (Part 1): Basic Computer Setup	Administering an EPM Solution
A+TM Certification Core Hardware Third Edition (Part 2): Installing or Removing Internal Hardware	Administering and Monitoring Servers
A+TM Certification Core Hardware Third Edition (Part 3): Upgrading System Components	Advanced SUSE Linux Administration (3038): Part 1
A+TM Certification Core Hardware Third Edition (Part 4): Supporting Portable Computing Devices	Advanced SUSE Linux Administration (3038): Part 2
A+TM Certification Core Hardware Third Edition (Part 5): Maintenance and Troubleshooting	Advanced SUSE Linux Administration (3038): Part 3
A+ Certification: Customer Satisfaction	Advanced SUSE® LINUX® Administration (3038): Part 4
A+ Certification: LANs, WANs, and the Internet	Advanced SUSE Linux Administration (3038): Part 5
A+ Certification: Navigating DOS and Windows v3.1: Disc Operating System (DOS)	AS/400 Introduction Part I
A+ Certification: Navigating Windows 95	AS/400 Introduction Part II
A+ Certification: Operating Systems Third Edition - A CompTIA Certification, Part 1	Configuring and Managing Project Server 2003 Operations
A+ Certification: Operating Systems Third Edition - A CompTIA Certification, Part 2	Configuring Microsoft® Windows® XP Professional
A+TM Certification Operating Systems Third Edition (Part 1): Windows Tools and Managing Applications	Configuring TCP/IP Clients
A+TM Certification Operating Systems Third Edition (Part 2): Installing Network Components	Creating a Security Design for Data, Data Transmission, Network Perimeters and Incident Response
A+TM Certification Operating Systems Third Edition (Part 3): Implementing Local Security	Creating a Security Plan for Physical Resources, Computers, Accounts and Authentication
A+TM Certification Operating Systems Third Edition (Part 4): Managing File and Print Resources	Deploying Project Server 2003 Clients
A+TM Certification Operating Systems Third Edition (Part 5): Managing Disk Resources	Designing a Physical Network and Topology
A+TM Certification Operating Systems Third Edition (Part 6): Connecting to Internet Resources	Designing an Active Directory® and Network Infrastructure
A+TM Certification Operating Systems Third Edition (Part 7): Implementing Virus Protection	Designing an Administrative Structure and Policy
A+TM Certification Operating Systems Third Edition (Part 8): Disasters-Preparation and Recovery	Designing Security for Microsoft® Networks Desktop Application Support and Troubleshooting on the Windows® XP Operating System
	Essentials of Microsoft Networking Second Edition, Part One
	Essentials of Microsoft Networking Second Edition, Part Two
	Exchange 2000 Server: Deployment and Migration Strategies
	Exchange 2000 Server: Design and Implementation
	Exchange 2000 Server: System Administration
	Exploring New Features in IBM® Lotus® Domino® 6/6.5 Administration (Part 1)

Exploring New Features in IBM® Lotus® Domino® 6/6.5 Administration (Part 2)	
FileMaker Pro 7.0: Level 1 (Windows)	
FileMaker Pro 7.0: Level 2 (Windows)	
FileMaker Pro 6.0: Level 1 (Windows)	
FileMaker Pro 6.0: Level 2 (Windows)	
FileMaker Pro 5.0: Introduction	
FileMaker Pro 5.0: Introduction for Macintosh	
FileMaker Pro 5.0: Intermediate	
FileMaker Pro 5.0: Intermediate For Macintosh	
FileMaker Pro 5.0: Advanced	
FileMaker Pro 5.0: Advanced For Macintosh	
Foundations of Novell Networking: NetWare 6 (3001), Part 1	
Foundations of Novell Networking: NetWare 6 (3001), Part 2	
Fundamentals of Microsoft® Windows Server™ 2003 Network Infrastructure	
Fundamentals of UNIX Administration	
GroupWise® 6.5 Administration (3014): Part 1	
GroupWise® 6.5 Administration (3014): Part 2	
GroupWise® 6.5 Administration (3014): Part 3	
GroupWise® 6.5 Administration (3014): Part 4- Coming Soon	
GroupWise® 6.5 Administration (3014): Part 5- Coming Soon	
GroupWise® 5.5 Administration, Part One	
GroupWise® 5.5 Administration, Part Two	
i-Net+ Certification (Third Edition)	
Implementing and Managing Components of Microsoft Windows Server 2003 Active Directory	
Implementing, Configuring, and Maintaining a Microsoft® Windows Server™ 2003 Domain Name System	
Implementing, Configuring, and Maintaining Microsoft® Windows Server™ 2003 Remote Access Services	
Implementing Group Policy	
Implementing, Managing, and Maintaining Microsoft® Windows Server™ 2003 Network Access Services	
Implementing TCP/IP	
Installing and Administering Microsoft® Windows® XP Professional	
Installing and Configuring Exchange Server 2003	
Installing and Configuring Exchange Server 2003 (Upgrading Your Skills)	
Installing and Managing Active Directory	
Installing and Managing DNS	
Installing Project Server 2003	
Internet Security and Acceleration (ISA) Server 2000 System Administration	
Introduction to Microsoft® Windows Server™ 2003 Active Directory Infrastructure	
Introduction to Networks and the Internet	
IT Project +™: A CompTIA Certification	
Linux Advanced System and Network Administration - LPI Certification (Part 1)	
Linux Advanced System and Network Administration - LPI Certification (Part 2)	
Linux Advanced System and Network Administration - LPI Certification (Part 3)	
Linux Advanced System and Network Administration - LPI Certification (Part 4)	
Linux+™ Certification Second Edition (Part 1): Linux Introduction	
Linux+™ Certification Second Edition (Part 2): Linux Filesystem	
Linux+™ Certification Second Edition (Part 3): Managing a Linux System	
Linux+™ Certification Second Edition (Part 4): Managing Local Services	
Linux+™ Certification Second Edition (Part 5): Managing Network Services	
Linux+™ Certification Second Edition (Part 6): Linux Installation	
Linux Professional: Apache Web Server	
Linux Professional: Network Administration	
Linux Professional: System Administration	
Linux System Administration – LPI Certification (Part 1): Setting Up a Linux System	
Linux System Administration – LPI Certification (Part 2): Configuring Resources, Users, and Groups	
Linux System Administration – LPI Certification (Part 3): Managing the System	
Linux Workstation Management (Red Hat 7.2)	
Linux+ Certification	
Maintaining and Recovering the System	
Manage Active Directory® Accounts	
Manage Active Directory® Object Security	
Manage File and Print Resources	
Manage Group Policy	
Manage Microsoft® Windows Server™ 2003 Security	
Managing Accounts and Software in Microsoft® Windows Server™ Active Directory	
Managing Devices, Disks and Data	
Managing Exchange Server 2003 Access and Connectivity	

Managing Exchange Server 2003 Access and Connectivity (Upgrading Your Skills)		NetWare 5.0: Advanced System Administration, Part One	
Managing Exchange Server 2003 Storage and Recovery		NetWare 5.0: Advanced System Administration, Part Two	
Managing Exchange Server 2003 Storage and Recovery (Upgrading Your Skills)		NetWare 5.0: Advanced System Administration, Part Three	
Managing Exchange Server 2003 Users and Data		NetWare 5.0: Designing and Implementing NDS, Part One	
Managing Exchange Server 2003 Users and Data (Upgrading Your Skills)		NetWare 5.0: Designing and Implementing NDS, Part Two	
Microsoft Exchange Server 5.5 System Administration, Part One		NetWare 5.0: NDS Administration and Windows NT Integration, Part One	
Microsoft Exchange Server 5.5 System Administration, Part Two		NetWare 5.0: NDS Administration and Windows NT Integration, Part Two	
Microsoft Internet Information Server 4.0		NetWare 5.0: NDS Administration and Windows NT Integration, Part Three	
Microsoft Project 2003: Creating and Modifying a Project Plan		NetWare 5.0: Networking Fundamentals, Part One	
Microsoft Project 2003: Professional		NetWare 5.0: Networking Fundamentals, Part Two	
Microsoft Project 2003: Web Access		NetWare 5.0: Principles of Internetworking, Part One	
Microsoft Project 2003: Working with an Implemented Project Plan		NetWare 5.0: Principles of Internetworking, Part Two	
Microsoft Project 2002: Level 1		NetWare 5.0: Service and Support, Part One	
Microsoft Project 2002: Level 2 (Revised)		NetWare 5.0: Service and Support, Part Two	
Microsoft Project 2000: Level 1		NetWare 5.0: System Administration, Part One	
Microsoft Project 2000: Level 2		NetWare 5.0: System Administration, Part Two	
Microsoft Project 2000: Advanced		NetWare 5.0: System Administration, Part Three	
Microsoft Project 98: Introduction		NetWare 5.0: Update From 4.11, Part One	
Microsoft Project 98: Advanced		NetWare 5.0: Update From 4.11, Part Two	
Microsoft SMS 2.0: Administration		NetWare 5.0: Windows NT Integration, Part One	
Microsoft SMS 2.0: Support and Deployment, Part One		NetWare 5.0: Windows NT Integration, Part Two	
Microsoft SMS 2.0: Support and Deployment, Part Two		Network+ Certification: Fourth Edition – A CompTIA Certification, Part 1	
Microsoft SQL Server 2000: Database Design		Network+ Certification: Fourth Edition – A CompTIA Certification, Part 2	
Microsoft SQL Server 2000: Querying with Transact-SQL		Network+™ Certification Fourth Edition (Part 1): Network Communications Theory	
Microsoft SQL Server 2000: System Administration		Network+™ Certification Fourth Edition (Part 2): Network Connectivity and Implementation	
Microsoft SQL Server 7.0 Database Design, Part One		Network+™ Certification Fourth Edition (Part 3): Network Protocols	
Microsoft SQL Server 7.0 Database Design, Part Two		Network+™ Certification Fourth Edition (Part 4): Network Infrastructure	
Microsoft SQL Server 7.0 System Administration, Part One		Network+™ Certification Fourth Edition (Part 5): Network Security and Remote Networking	
Microsoft SQL Server 7.0 System Administration, Part Two			
Migrating Project Data			
Migrating to Exchange Server 2003			
Migrating to Exchange Server 2003 (Upgrading Your Skills)			
Migrating to SUSE Linux: SLES 9 (3019)			
NetWare 5.1: System Administration, Part One			
NetWare 5.1: System Administration, Part Two			

Network+™ Certification Fourth Edition (Part 6): Disaster Recovery and Data Storage 	Security+ Certification (Part 4): Securing Network Communications 
Network+™ Certification Fourth Edition (Part 7): Network Operating Systems and Troubleshooting 	Security+ Certification (Part 5): Managing Public Key Infrastructure (PKI) and Certificates 
Notes and Domino 6.0: System Administration 	Security+ Certification (Part 6): Enforcing Organizational Security Policy 
Novell NetWare Management: NetWare 6 (Course 3004), Part 1 - Coming Soon 	Security+ Certification (Part 7): Monitoring the Security Infrastructure 
Novell NetWare Management: NetWare 6 (Course 3004), Part 2 - Coming Soon 	Server+ Certification (Second Edition): Exploring Servers and the System Processing Core 
Novell® Nterprise™ Linux® Services (Course 3015), Part 1 	Server+ Certification (Second Edition): Exploring the Storage, Communication, and Power Input/Output Subsystems 
Novell® Nterprise™ Linux® Services (Course 3015), Part 2 	Server+ Certification (Second Edition): Installing and Configuring Servers 
Performing the Migration 	Server+ Certification (Second Edition): Maintaining Servers, Upgrading Components, and Exploring Environment Issues 
Planning and Maintaining DNS and WINS 	Solaris Fundamentals 
Planning and Maintaining Microsoft® Windows Server™ 2003 Network Access 	Solaris 9 System Administration Training Guide – <i>Coming Soon</i>
Planning the Deployment of Project Server 2003 	SQL: Advanced Querying – Second Edition – (Part 1): Using Subqueries 
Planning the Migration 	SQL: Advanced Querying – Second Edition – (Part 2): Manipulating Tables 
Preparing and Testing the Migration Strategy 	SQL: Advanced Querying – Second Edition – (Part 3): Viewing and Indexing Table Data 
Project+ Certification (Part 1): Project Initiation and Scope Definition 	SQL: Fundamentals of Querying Second Edition (Part 1): Basic Querying 
Project+ Certification (Part 2): Project Planning 	SQL: Fundamentals of Querying Second Edition (Part 2): Organizing Data 
Project+ Certification (Part 3): Project Execution and Control 	SQL: Fundamentals of Querying Second Edition (Part 3): Handling Multiple Tables 
Project+ Certification (Part 4): Project Closure, Acceptance, and Support 	SQL Server 2000: System Administration 
Resolving Hardware, Print, and Network Connectivity Issues on the Windows XP Operating System 	Supporting Microsoft® Internet Explorer and Outlook® Express on the Windows® XP Operating System 
Resolving User Desktop and File Resource Access Issues on the Windows XP Operating System 	Supporting Microsoft® Office and Microsoft® Outlook® on the Windows® XP Operating System 
SAP R/3 V4.6: User Basics 	Supporting Users and Installing the Windows XP Operating System 
SAP R/3 V4.0: User Basics 	SUSE Linux Administration (3037): Part 1 
Security Awareness (Part 1): Accessing a Computer, a Network and the Internet in a Secure Manner 	SUSE Linux Administration (3037): Part 2 
Security Awareness (Part 2): Maintaining File and Email Security 	SUSE Linux Administration (3037): Part 3 
Security Awareness (Part 3): Promoting Web Security and Proper Responses to Security Incidents 	SUSE Linux Administration (3037): Part 4 
Security+ Certification (Part 1): Identifying Security Threats 	SUSE® LINUX® Fundamentals (3036): Part 1 
Security+ Certification (Part 2): Hardening Internal Systems and Services 	SUSE Linux Fundamentals (3036): Part 2 
Security+ Certification (Part 3): Hardening Internetwork Devices and Services 	SUSE Linux Fundamentals (3036): Part 3 
	TCP/IP: Introduction and Advanced, Part One 

TCP/IP: Introduction and Advanced, Part Two		Windows 2000: Installation and Administration, Part Two	
Testing and Troubleshooting Project Server 2003		Windows 2000: Managing a Network Environment	
The Sun Solaris Operating System		Windows 2000: Migration Strategy	
Troubleshooting and Maintaining Your PC (Rev. 1)		Windows 2000: Network and Operating System Basics, Part One	
Troubleshooting TCP/IP Network Problems		Windows 2000: Network and Operating System Basics, Part Two	
Upgrading, Maintaining, and Troubleshooting Your PC		Windows 2000: Network Infrastructure Implementation, Part One	
Updating Support Skills from Microsoft Windows NT 4.0 to Windows Server 2003 – Level 1		Windows 2000: Network Infrastructure Implementation, Part Two	
Updating Support Skills from Microsoft Windows NT 4.0 to Windows Server 2003 – Level 2		Windows NT 4.0 System Administration	
Updating Support Skills from Microsoft Windows NT 4.0 to Windows Server 2003 – Level 3		Windows Server™ 2003 Administration	
Updating Support Skills from Microsoft Windows NT 4.0 to Windows Server 2003 – Level 4		Windows SharePoint Services: Building Collaborative Solutions with Team Web Sites	
Updating Support Skills from Microsoft Windows NT 4.0 to Windows Server 2003 – Level 5		Windows SharePoint Services Installation	
Upgrading to NetWare 6.5 (3018): Part 1		Windows XP Professional Installation and Administration (Revised)	
Upgrading to NetWare 6.5 (3018): Part 2		ZENworks 2.0: Workstation Management	
Upgrading to NetWare 6.5 (3018): Part 3			
Upgrading to NetWare 6 (Course 3000), Part 1			
Upgrading to NetWare 6 (Course 3000), Part 2			
Windows 2000 Designing Network Services, Part One			
Windows 2000 Designing Network Services, Part Two			
Windows 2000 for Windows NT Administrators, Part One			
Windows 2000 for Windows NT Administrators, Part Two			
Windows 2000: Active Directory Design, Part One			
Windows 2000: Active Directory Design, Part Two			
Windows 2000: Administering the Active Directory, Part One			
Windows 2000: Administering the Active Directory, Part Two			
Windows 2000: Administering the Active Directory, Part Three			
Windows 2000: Designing a Secure Network			
Windows 2000: Installation and Administration, Part One			

COMPUTER PROFESSIONAL – NETWORKING AND OPERATING SYSTEMS vLABS

Administering BizTalk Server	vLab
Backing Up a BizTalk Server	vLab
Configuring BizTalk Server 2004	vLab
Configuring RIP, IGRP, EIGRP, and OSPF	vLab
Connectivity Between Routers	vLab
Consuming a Web Service	vLab
Creating a BizTalk Deployment Package	vLab
Creating a BizTalk Map	vLab
Creating a Custom Pipeline	vLab
Creating a Mirrored Volume	vLab
Creating and Debugging an Orchestration	vLab
Creating BizTalk Schemas	vLab
Creating Transactions	vLab
Creating User and Group Accounts	vLab
Deploying Assemblies by Using Deployment Tools	vLab
Deploying Assemblies by Using WMI	vLab
Deploying Business Rules	vLab
Enabling Business Activity Monitoring	vLab
Enabling Business Partner Integration	vLab
Enabling Human Workflow Services	vLab
Enabling Message Routing	vLab
Explore a Virtual Machine	vLab
Finding and Navigating within Files	vLab
Hosting a Web Site with Apache	vLab
Installing Cluster Server	vLab
Integrating Business Rules	vLab
IPX Routing	vLab
Maintaining Packages Using cron Jobs	vLab
Multitasking	vLab
Navigating the Filesystem	vLab
Publishing a Web Service	vLab
Restoring a BizTalk Server	vLab
Subnetting IP Address, Configuring Static Routes and Static Host Table	vLab
Tracking and Debugging an Orchestration	vLab
Tracking Messages Using HAT	vLab
Working with Orchestration Shapes	vLab

COMPUTER PROFESSIONAL – NETWORKING AND OPERATING SYSTEMS COMPTIA A+ vLABS

Configuring a Network Connection in Windows XP	vLab
Connecting to Internet/Intranet Resources	vLab
Implementing Local Security in Windows XP	vLab
Installing and Configuring Applications in Windows 2000	vLab
Managing Disk Resources in Windows XP	vLab
Managing File and Print Resources in Windows XP	vLab
Preparing for Disaster Recovery	vLab

COMPUTER PROFESSIONAL – PROGRAMMING AND WEB DEVELOPMENT

.NET Framework: Introduction		Building XML – Based Web Applications – Part 1	
Access 2003: Creating Queries		Building XML – Based Web Applications – Part 2	
Access 2003: Designing a Database		Building XML – Based Web Applications – Part 3	
Access 2003: Improving the Effectiveness of an Access Database		Building XML – Based Web Applications – Part 4	
Access 2003: Improving Usability with Access Macros		C Programming: An Introduction	
Access 2003: Integrating Access with the Web, XML, and Office Applications		C++ Programming: Introduction	
Access 2003: Maintaining Existing Databases		Cascading Style Sheets (Second Edition)	
Access 2003: Optimizing and Securing Access Database Applications		Cascading Style Sheets (Second Edition)	
Access 2003: Structure and Analyze Data with Advanced Queries		ColdFusion MX: Level 1	
Access 2003: Working with Forms		ColdFusion MX: Level 2	
Access 2003: Working with Reports		ColdFusion 5: Level 1	
Access 2002 (Office XP): Level 1		ColdFusion 5: Level 2	
Access 2002 (Office XP): Level 2		ColdFusion: Level 1	
Access 2002 (Office XP): Level 3		ColdFusion: Level 2	
Access 2002 (Office XP): Level 4		ColdFusion: Level 3	
Access 2000: Introduction to Application Development		Course 2640: Upgrading Web Development Skills from ASP to Microsoft® ASP.NET	
Access 2000: Level 1		Creating and Debugging ASP.NET Web Applications	
Access 2000, Level 1		Creating and Managing Controls with Visual Basic .NET	
Access 2000: Level 2		Creating and Managing Controls with Visual C# .NET	
Access 2000, Level 2		Creating and Manipulating Data with Microsoft® ADO.NET	
Access 2000: Advanced		Creating ASP.NET Web Applications	
Access 97: Introduction to Application Development		Crystal Reports XI: Arranging and Displaying Report Data	
Access 97: Level 1		Crystal Reports XI: Charting and Distributing Data	
Access 97: Level 2		Crystal Reports XI: Creating Reports	
Access 97: Advanced		Crystal Reports XI: Data Access Techniques	
Access 7.0: Introduction		Crystal Reports XI: Formatting Reports	
Active Server Pages: Level 1, Part One		Crystal Reports XI: Report Enhancements	
Active Server Pages: Level 1, Part Two		Crystal Reports XI: Report Manipulation in Crystal Reports XI	
Advanced JavaScript Programming v1.3		Crystal Reports 10: Level 1	
Analyzing Requirements and Defining Microsoft .NET Solution Architectures (2710) – <i>Coming Soon</i>		Crystal Reports 10: Level 2	
ASP.NET: Using Visual C#, ADO.NET, and XML		Crystal Reports 9.0: Level 1	
ASP.NET: Using VisualBasic.NET, ADO.NET, and XML		Crystal Reports 9.0 Level 2	
ASP.NET: Using VisualBasic.NET, ADO.NET, and XML		Crystal Reports 8.5: Basic Skills	
ASP Application Migration and ASP.NET Web Application Deployment		Crystal Reports 8.5: Advanced	
Basic COBOL		Crystal Reports 8.0: Basic Skills	
Building COM+ Applications Using Microsoft .NET Enterprise Services (2557) – <i>Coming Soon</i>		Crystal Reports 8.0: Advanced	
		Designing Business Solutions, Part One	
		Designing Business Solutions, Part Two	

Designing Data Services and Data Models, Part One	
Designing Data Services and Data Models, Part Two	
Designing the Tiers in a Microsoft .NET Business Solution	
Developing Applications with Visual Basic .NET	
Developing Applications with Visual C# .NET	
Developing Microsoft .NET Applications for Windows (Visual Basic .NET) (2565) – <i>Coming Soon</i>	
Developing Microsoft .NET Applications for Windows (Visual C# .NET) (2555) – <i>Coming Soon</i>	
Developing XML Web Services using Microsoft ASP .NET (2524) – <i>Coming Soon</i>	
DHTML Cross-browser Techniques (Second Edition)	
E-Business: Fundamentals of E-Commerce	
Enhancing ASP.NET Web Application Functionality	
Enhancing Web Pages with JavaScript (Third Edition) – <i>Coming Soon</i>	
Enhancing Web Pages with JavaScript	
Exploring the New Features of IBM® Lotus® Domino Designer® 6/6.5 (Part 1)	
Exploring the New Features of IBM® Lotus® Domino Designer® 6/6.5 (Part 2)	
Finalizing COM+ Applications	
Finalizing the Deployment of a Microsoft .NET Business Solution	
Formulating a Microsoft .NET Business Solution	
Gathering and Analyzing Business Requirements	
Generating Design Components for a Microsoft .NET Business Solution	
Getting Started with COM+	
Getting Started with Microsoft Visual Studio .NET	
HTML 4.01: Web Authoring, Level 1 (Second Edition)	
HTML 4.01: Web Authoring, Level 1	
HTML 4.01: Web Authoring, Level 2 (Second Edition)	
HTML 4.01: Web Authoring, Level 2	
HTML 4.01: Web Authoring, Level 3 (Second Edition)	
HTML Programming 4.0: Introduction	
HTML Programming 4.0: Advanced	
Implementing CRM's, Handling COM+ Events, and Configuring Queued Components	
Implementing Web Services	
Improving Web Service Performance	
Intermediate COBOL	
Intranets and Extranets: An Introduction	
Introduction to Oracle9i	
Introduction to Oracle9i: SQL, PL/SQL, and SQL*Plus	
Introduction to Programming	
J2EE Web Component Development (Part 1): Building Servlets and JSPs	
J2EE Web Component Development (Part 2): Maintaining Client State	
J2EE: Web Component Development (Part 3): Using JavaBeans and the Custom Tag Library	
J2EE: Web Component Development (Part 4): Applying Security and Filters	
J2EE: Web Component Development (Part 5): Using Design Patterns and Database Integration	
Java 2: Advanced Programming	
Java 2: Enterprise Connectivity	
Java™ 2: Enterprise JavaBeans	
Java 2: Object Oriented Analysis and Design Using UML, Part One	
Java 2: Object Oriented Analysis and Design Using UML, Part Two	
Java 2 Programming Language: 2nd Edition	
Java™ 2: Security Fundamentals	
Java 2: Using IBM VisualAge to Create Java Applications	
Javascript Programming (3rd Edition): Creating User-Interactive Web Pages	
JSP: Basic Web Site Development	
Managing Data Source Connections Using Microsoft® ADO.NET	
Managing and Finalizing ASP.NET Web Applications	
Managing Exchange Server 2003 Access and Connectivity	
Managing Exchange Server 2003 Access and Connectivity (Upgrading Your Skills)	
Microsoft® Office Access 2003: Level 1	
Microsoft® Office Access 2003: Level 1	
Microsoft® Office Access 2003: Level 2	
Microsoft® Office Access 2003: Level 3	
Microsoft® Office Access 2003: Level 4	
Microsoft Project 2003: Web Access	
Microsoft SQL Server 2000: Database Design	
Microsoft SQL Server 2000: Querying with Transact-SQL	
Microsoft SQL Server 2000: System Administration	
Microsoft SQL Server 7.0 Database Design, Part One	
Microsoft SQL Server 7.0 Database Design, Part Two	

Microsoft SQL Server 7.0 System Administration, Part One		Oracle Developer 2000: Advanced Forms Development, Part One	
Microsoft SQL Server 7.0 System Administration, Part Two		Oracle Developer 2000: Advanced Forms Development, Part Two	
Object-Oriented Programming Principles		Oracle Developer 2000: Creating Functional Reports, Part One	
Oracle Database 10g: Automation and Globalization		Oracle Developer 2000: Creating Functional Reports, Part Two	
Oracle Database 10g: Backing Up, Restoring, and Recovering Data		Oracle Developer 2000: Introduction to Oracle Forms Design, Part One	
Oracle Database 10g: Data Management and Security Enhancements		Oracle Developer 2000: Introduction to Oracle Forms Design, Part Two	
Oracle Database 10g: Getting Started		Oracle Developer 2000: PL/SQL Functions, Procedures, and Packages, Part One	
Oracle Database 10g: Installing and Managing		Oracle Developer 2000: PL/SQL Functions, Procedures, and Packages, Part Two	
Oracle Database 10g: Loading, Unloading, and Managing Undo Data		Oracle Fundamentals (Second Edition)	
Oracle Database 10g: Managing Logical and Physical Structure		Perl/CGI: Introduction	
Oracle Database 10g: Managing Users, Security, and System Performance		PHP 4: Introduction	
Oracle Database 10g: Monitoring and Managing Memory and the Database		Preparing and Deploying Applications with Visual Basic .NET	
Oracle Database 10g: Monitoring and Managing Performance and Storage		Preparing and Deploying Applications with Visual C# .NET	
Oracle Database 10g: Performance and Maintenance Enhancements		Programming with Microsoft Visual Basic .NET - Part 1	
Oracle Database 10g: Performing Backups, and Restore and Recovery Operations		Programming with Microsoft Visual Basic .NET - Part 2	
Oracle Database 10g: Using RMAN		Programming with Microsoft Visual Basic .NET – Part 3	
Oracle 9i Database: Fundamentals I		Programming with Microsoft Visual Basic .NET – Part 4	
Oracle 9i Database: Fundamentals II		Programming with Microsoft Visual Basic .NET – Part 5	
Oracle 9i Database: Performance Tuning		Programming with the Microsoft.NET Framework (Microsoft Visual Basic .NET) – Part 1	
Oracle 9i: New Features for Administrators		Programming with the Microsoft.NET Framework (Microsoft Visual Basic .NET) – Part 2	
Oracle 8i: Architecture and Administration, Part One		Programming with the Microsoft.NET Framework (Microsoft Visual Basic .NET) – Part 3	
Oracle 8i: Architecture and Administration, Part Two		Programming with the Microsoft.NET Framework (Microsoft Visual Basic .NET) – Part 4	
Oracle 8i: Architecture and Administration, Part Three		Programming with XML in the Microsoft .NET Framework – <i>Coming Soon</i>	
Oracle 8i: Backup and Recovery		R5 Domino Designer Fast Track, Part One	
Oracle 8i: Network and Distributed Administration, Part One		R5 Domino Designer Fast Track, Part Two	
Oracle 8i: Network and Distributed Administration, Part Two		R5 Domino Designer Update	
Oracle8i: SQL, PL/SQL, and SQL*Plus, Part One		R5 Systems Administration Fast-Track, Part One	
Oracle8i: SQL, PL/SQL, and SQL*Plus, Part Two		R5 Systems Administration Fast-Track, Part Two	
Oracle8i: SQL, PL/SQL, and SQL*Plus, Part Three		Relational Database Design (Second Edition)	
Oracle8i: SQL, PL/SQL, and SQL*Plus, Part Four		Relational Database Design (Second Edition)	
Oracle 8i: Tuning and Troubleshooting, Part One		Relational Database Design: A Practical Approach	
Oracle 8i: Tuning and Troubleshooting, Part Two			

SAMS Teach Yourself PHP in 24 Hours, 3rd Edition – <i>Coming Soon</i>	
SAMS Teach Yourself PHP, MySQL, and Apache All in One, 2nd Edition – <i>Coming Soon</i>	
SAMS Teach Yourself UNIX in 24 Hours, 3rd Edition – <i>Coming Soon</i>	
Securing and Managing COM+ Applications	
SQL: Advanced Querying	
SQL: Advanced Querying Second Edition (Part1): Using Subqueries	
SQL: Advanced Querying Second Edition (Part2): Manipulating Tables	
SQL: Advanced Querying Second Edition (Part3): Viewing and Indexing Table Data	
SQL: Fundamentals of Querying (Second Edition)	
SQL: Fundamentals of Querying Second Edition (Part1): Basic Querying	
SQL: Fundamentals of Querying Second Edition (Part2): Organizing Data	
SQL: Fundamentals of Querying Second Edition (Part3): Handling Multiple Tables	
SQL Server 2000: System Administration	
Technical Introduction to the Internet	
VBScript Introduction	
Visual Basic .NET: Introduction	
Visual Basic 6.0: Designing and Implementing Desktop Applications	
Visual Basic 6.0 Introduction, Part One	
Visual Basic 6.0 Introduction, Part Two	
Visual C#.NET: Introduction for Developers	
Visual C#.NET: Introduction for Developers	
Visual C#.NET: Advanced	
Visual C++ 6.0: Desktop and Distributed Application Development with COM	
Visual C++ 6.0: Desktop and Distributed Application Development with the Platform SDK	
Visual C++ 6.0: Desktop Application Development with MFC	
Visual Studio .NET: Introduction	
Web Development with CSS	
Web Service Architectures and Technologies	
WordPerfect® 12: Modifying the layout of a Document – <i>Coming Soon</i>	
Working with Data-Driven ASP.NET Web Applications	
Working with Data-driven COM+ Applications	
XML: An Introduction (Third Edition)	
XML: DTD Design	
XML: Schema Design	
XML: XSL Transformation, Level 1	

COMPUTER PROFESSIONAL – DESIGN AND MEDIA

Acrobat® 7.0: New Features	
Acrobat® 7.0: Level 1 (Part 1)	
Acrobat® 7.0: Level 1 (Part 2)	
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Macromedia Flash 8: Generating Flash Movies		FreeHand MX: Level 1	
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Home Publishing 2000: Overview		InDesign® CS2: Managing Transparency and Tables	
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HTML 4.01 Web Authoring: Level 1		Adobe® InDesign CS2: Preparing for Handoff and Creating PDF Files	
HTML 4.01: Web Authoring, Level 1		InDesign® CS2: Using Advanced Styles and Controlling Text	
HTML 4.01 Web Authoring: Level 2 (Second Edition)		InDesign® CS: Creating Basic Publications	
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Microsoft® Publisher 2003: Level 1		Photoshop® CS2: Using Advanced Features	
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NetObjects Fusion 5.0: Introduction		Adobe® Photoshop CS2: Working with Images	
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Photoshop® 6.0: Basic Skills 2		Version Cue®: Managing and Sharing Files	
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Photoshop® 6.0: Tips and Tricks		Web Design and Usability Techniques (Second Edition)	
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Photoshop® 5.5: Basic Skills			
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Photoshop® 5.5: Web Production			
Photoshop® Elements 4.0: Manipulating Photos			
Photoshop® Elements 4.0: Organizing Transferred Photos			
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Premiere® Elements 2.0: Creating a Video Project			
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Using Macromedia Captivate (Part 2): Modifying a Project			
Using Macromedia Captivate (Part 3): Publishing Projects Enhanced with Images, Animation, and Audio			
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COMPUTER PROFESSIONAL – vLABS

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CISCO

CCNA

Cisco CCNA 1.2 Interconnecting Cisco Network Devices (ICND)	
Cisco Router Security 1.0	
Interconnecting Cisco Network Devices v 2.3 (Revised) – <i>Coming Soon</i>	
Interconnecting Cisco Network Devices v 2.2 (Revised)	
Introduction to Cisco Networking Technologies v2.1 – <i>Coming Soon</i>	
Introduction to Cisco Networking Technologies v2.0	




CCNP

Building Cisco Multilayer Switched Networks (BCMSN) v2.1	
Building Cisco Remote Access Networks (BCRAN) v2.1	
Building Scalable Cisco Internetworks (BSCI) v2.1	
Cisco Internetwork Troubleshooting (CIT) v5.1 (Revised)	










CCDA

Designing for Cisco Internetwork Solutions (DESGN) v1.2	
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CCDP

Building Cisco Multilayer Switched Networks (BCMSN) v2.1	
Building Scalable Cisco Internetworks (BSCI) v2.1	
Designing Cisco Network Service Architectures v1.2	

CCSP

Cisco Secure Intrusion Detection System (CSIDS) v4.1	
Cisco Secure PIX Firewall Advanced (CSPFA)	
Cisco Secure Virtual Private Networks (CSVPN) v4.0	
Designing Perimeter Security (DPS)	
Designing VPN Security	
Implementing Intrusion Prevention Systems v5.0 (CIPS) – <i>Coming Soon</i>	
Securing Cisco Network Devices (SND) – <i>Coming Soon</i>	
Securing Networks with Cisco Routers and Switches (SNRS) – <i>Coming Soon</i>	
Securing Networks with PIX and ASA (SNPA) – <i>Coming Soon</i>	




CCVP

Cisco IP Telephony Part 1 (CIPT1) v4.1 – <i>Coming Soon</i>	
Cisco IP Telephony Part 2 (CIPT2) v4.1 – <i>Coming Soon</i>	
Cisco IP Telephony Part 1 (CIPT1) v4.0	
Cisco IP Telephony Part 2 (CIPT2) v4.0	
Cisco IP Telephony v3.3	
Cisco Voice Over IP v4.2	
Implementing Cisco Quality of Service (QoS) v2.1	

Element K vLabs for Cisco are available with existing libraries or on a stand-alone basis. For details see pages 43-46.

CISCO ADVANCED TECHNOLOGY

ADVANCED SECURITY TECHNOLOGY

Analyzing Incidents and Designing IDS	
Attacks and Security	
Authentication	
Cisco Router Security 1.0	
Cryptography	
Designing Site-to-Site VPN Solutions v2.0	
– <i>Coming Soon</i>	
Examining IDS	
Implementing Host IDS	
Implementing Network IDS	
Network Infrastructure Security	
Perimeter Security	
Remote Access and Wireless VPN Design	
Secure Connectivity	
Security Management	
Selecting Perimeter Security Products v2.0	
– <i>Coming Soon</i>	
Site-to-Site VPN Design	
VPN Design Fundamentals	

CALLMANAGER

Advanced Voice Security – <i>Coming Soon</i>	
Analysis and Design for Single Site IP	
Telephony Deployment – <i>Coming Soon</i>	
Baselining the Customer Environment	
Cisco CallManager Administration and Call	
Routing Applications	
Cisco CallManager Capabilities and	
Configuration	
Cisco IPT Applications	
Enterprise Voice Fundamentals	
– <i>Coming Soon</i>	
IPT Telephony and Improving LAN	
Infrastructure	
Managing the Implementation and	
Troubleshooting the Solution	
Sizing IP Telephony	

CISCO IOS

IOS Essentials – <i>Coming Soon</i>	
Software Profile Report – <i>Coming Soon</i>	





CISCO WIRELESS

Wireless LAN Solutions – <i>Coming Soon</i>	
Wireless Technology – <i>Coming Soon</i>	















IPv6

Advanced IPv6 Services	
Introduction to IPv6 Features and Services	
– <i>Coming Soon</i>	
Introduction to IPv6 Transition Mechanisms	
and Deployment – <i>Coming Soon</i>	
IPv6 Deployment	
IPv6 Deployment Fundamentals	
IPv6 Integration	
IPv6 Security – <i>Coming Soon</i>	

MICROSOFT FOR CISCO VOICE (MSCV)

Exchange	
Microsoft for Cisco Voice v2.0 – <i>Coming Soon</i>	
SQL Server 2000	
Windows 2000/Active Directory	


MULTIPROTOCOL LABEL SWITCHING (MPLS)


Advanced MPLS Traffic Engineering	
Advanced MPLS VPN Technologies	
Interconnecting MPLS VPNs	
Introduction to MPLS (Revised)	
IS-IS Fundamentals – <i>Coming Soon</i>	
Layer 2 MPLS VPNs	
Managing MPLS Services	
Migration Methodology – <i>Coming Soon</i>	
MPLS for IPv6	
MPLS Quality of Service (QoS)	
MPLS Security Issues	
MPLS Traffic Engineering	
MPLS VPN	
MPLS VPN Design Guidelines	
MPLS VPN Technologies	

OPTICAL NETWORKING

Chassis Fundamentals	
Chassis Fundamentals and Cisco SDH	
Products – <i>Coming Soon</i>	
Chassis Fundamentals and Cisco SONET	
Products – <i>Coming Soon</i>	
Cisco SDH Products	
Cisco SONET Products	
Dense Wavelength Multiplexing	
Explaining Optical Transmission	
Explaining Optical Transmission and DWDM	
– <i>Coming Soon</i>	
Optical Test Tools	
SDH	
SONET	

SERVICE PROVIDER

BGP: Connecting, Scaling, and Improving
Network Stability 

BGP: Routes and Influencing Route Selection 

STORAGE NETWORKING

Designing Storage Network Solutions 

Evolution of Storage Solutions 

Fibre Channel Concepts and Session
Management 

Fibre Channel SAN Architecture 

MDS 9000 Configuration and
Troubleshooting 

Network Attached Storage (NAS) Concepts 

Practical Application of Storage Networking 

Storage Area Network (SAN) Concepts 

Storage Network Management 

Storage Network Solutions 

Tuning and Troubleshooting Storage
Network Solutions 

E-BUSINESS

E-Business: Enterprise Wide Planning 

E-Business: Fundamentals of E-Commerce 

E-Business: Fundamentals of Enterprise
Wide Infrastructure 

E-Business: Practical Applications 

E-Business: Project Implementation and
Management 

E-Business: Security Techniques 

E-Business: Small Business Site Planning
and Development 

Intranets and Extranets: An Introduction 













PROJECT MANAGEMENT

Administering an EPM Solution		Project Time Management	
Configuring and Managing Project Server 2003 Operations		Project+ Certification (Part 1): Project Initiation and Scope Definition	
Deploying Project Server 2003 Clients		Project+ Certification (Part 2): Project Planning	
Fundamentals of Project Management		Project+ Certification (Part 3): Project Execution and Control	
Installing Project Server 2003		Project+ Certification (Part 4): Project Closure, Acceptance, and Support	
IT Project +TM: A CompTIA Certification		Testing and Troubleshooting Project Server 2003	
Microsoft Project 2003: Creating and Modifying a Project Plan			
Microsoft® Project 2003: Level 1			
Microsoft® Project 2003: Creating and Modifying a Project Plan			
Microsoft® Project 2003: Professional			
Microsoft® Project 2003: Web Access			
Microsoft® Project 2003: Working with an Implemented Project Plan			
Microsoft® Project 2002: Level 1			
Microsoft® Project 2002: Level 2 (Revised)			
Microsoft® Project 2000: Level 1			
Microsoft® Project 2000: Level 2			
Microsoft® Project 2000: Advanced			
Microsoft® Project 98: Introduction			
Microsoft® Project 98: Advanced			
Migrating Project Data			
Project Close-Out Management			
Project Communication Management			
Project Cost Management			
Project Human Resource Management			
Project Integration Management			
Project Management Fundamentals, Part One			
Project Management Fundamentals, Part Two			
Project Management Professional (PMP®) Certification Third Edition (Part 1): Initiating Your Project			
Project Management Professional (PMP®) Certification Third Edition (Part 2): Planning Your Project			
Project Management Professional (PMP®) Certification Third Edition (Part 3): Executing a Project			
Project Management Professional (PMP®) Certification Third Edition (Part 4): Controlling a Project			
Project Management Professional (PMP®) Certification Third Edition (Part 5): Closing a Project			
Project Management Professional (PMP®) Certification Preparation Second Edition			
Project Quality Management			
Project Risk Management			
Project Scope Management			

SECURITY

A+TM Certification: Core Hardware Third Edition – A CompTIA Certification, Part 1		Certified Ethical Hacker: Hacking Process	
A+TM Certification: Core Hardware Third Edition – A CompTIA Certification, Part 2		Certified Ethical Hacker: Web Server Hacking	
A+TM Certification Core Hardware Third Edition (Part 1): Basic Computer Setup		CISSP (Part 1): Establishing Data Systems and Access Control	
A+TM Certification Core Hardware Third Edition (Part 2): Installing or Removing Internal Hardware		CISSP (Part 2): Defining Security Management	
A+TM Certification Core Hardware Third Edition (Part 3): Upgrading System Components		CISSP (Part 3): Applying System Security	
A+TM Certification Core Hardware Third Edition (Part 4): Supporting Portable Computing Devices		CISSP (Part 4): Applying Operational Security	
A+TM Certification Core Hardware Third Edition (Part 5): Maintenance and Troubleshooting		CISSP (Part 5): Applying Physical Security and Law	
A+ Certification: Core Hardware, Part One		Defending Against Intrusion	
A+ Certification: Core Hardware, Part Two		Defending Against Risks	
A+TM Certification: Operating Systems Third Edition - A CompTIA Certification, Part 1		Defending the Network	
A+TM Certification: Operating Systems Third Edition - A CompTIA Certification, Part 2		Enterprise Security Solutions	
A+TM Certification Operating Systems Third Edition (Part 1): Windows Tools and Managing Applications		Hardening the Infrastructure	
A+TM Certification Operating Systems Third Edition (Part 2): Installing Network Components		Network Defense and Countermeasures	
A+TM Certification Operating Systems Third Edition (Part 3): Implementing Local Security		Network Security Fundamentals	
A+TM Certification Operating Systems Third Edition (Part 4): Managing File and Print Resources		Network+ Certification Third Edition – 2002 Objectives	
A+TM Certification Operating Systems Third Edition (Part 5): Managing Disk Resources		PKI and Biometrics Concepts and Planning	
A+TM Certification Operating Systems Third Edition (Part 6): Connecting to Internet Resources		PKI and Biometrics Implementation	
A+TM Certification Operating Systems Third Edition (Part 7): Implementing Virus Protection		Security Awareness (Part 1): Accessing a Computer, a Network and the Internet in a Secure Manner	
A+TM Certification Operating Systems Third Edition (Part 8): Disasters-Preparation and Recovery		Security Awareness (Part 2): Maintaining File and Email Security	
A+TM Certification Operating Systems Third Edition (Part 9): Installing Client Operating Systems		Security Awareness (Part 3): Promoting Web Security and Proper Responses to Security Incidents	
A+ Certification: Operating Systems, Part One		Security+ Certification (Part 1): Identifying Security Threats	
A+ Certification: Operating Systems, Part Two		Security+ Certification (Part 2): Hardening Internal Systems and Services	
Advanced Security Implementation		Security+ Certification (Part 3): Hardening Internetwork Devices and Services	
		Security+ Certification (Part 4): Securing Network Communications	
		Security+ Certification (Part 5): Managing Public Key Infrastructure (PKI) and Certificates	
		Security+ Certification (Part 6): Enforcing Organizational Security Policy	
		Security+ Certification (Part 7): Monitoring the Security Infrastructure	
		TCP/IP: Introduction and Advanced, Part One	
		TCP/IP: Introduction and Advanced, Part Two	

TELEPHONY








ATM Troubleshooting	
Introduction to ATM	
Introduction to Data Communications, Part One	
Introduction to Data Communications, Part Two	
Introduction to Telecommunications	
Introduction to xDSL	
ISDN	
T1/T3, DS1/DS3 Networking and Troubleshooting	
TCP/IP: Introduction and Advanced, Part One	
TCP/IP: Introduction and Advanced, Part Two	
Voice Over IP (Revised)	
Wireless	

IT COMPREHENSIVE vLABS®






Applying Security to an InfoPath Form	vLab
Creating a Message Using an Address Book and Forwarding a Message	vLab
Creating and Replying to a Message	vLab
Creating Contacts	vLab
Creating Forms Using InfoPath	vLab
Customizing Form Layout	vLab
Managing Mail	vLab
Scheduling Meetings	vLab
Using the Calendar to Schedule Appointments	vLab

TRA COMMUNICATION TECHNOLOGY







CORE NETWORK TECHNOLOGIES

Understanding Advanced ATM	
Understanding ATM	
Understanding Multiprotocol Label Switching	
Understanding Quality of Service: IP, ATM, DiffServ, and MPLS	
Understanding SS7 for IN, Wireless, and VoIP	
Understanding Voice Communications: A Technical Introduction	
Understanding Voice over IP	



DATA AND IP NETWORKING

Understanding Digital Subscriber Lines	
Understanding Frame Relay	
Understanding IP Networking and VPNs	
Understanding TCP/IP	
Understanding the Basics of Data Communications	






FUNDAMENTALS AND EMERGING TECHNOLOGIES

Springfield: An Introduction to Telecommunications	
Transmission Systems	
Understanding Emerging Technologies	
Understanding ISDN	
Understanding the Basics of Wireless Communications	
Understanding Voice Communications: A Technical Introduction	
















OPTICAL NETWORKING

Understanding the Basics of Optical Networking	
Understanding the Basics of SONET	

WIRELESS

Understanding 3G Wireless Mobile Communications	
Understanding CDMA	
Understanding CDMA2000 and High-Speed Mobile Internet	
Understanding Emerging Wireless Technologies	
Understanding GSM	
Understanding Mobile Internet Access	
Understanding the Basics of Wireless Communications	
Understanding UMTS	

ECDL- ICDL (EUROPEAN COMPUTER DRIVERS LICENCE)

Basic Information Technology Concepts	
Concepts of Information Technology (IT) v 4.0	
Creating Effective Spreadsheets Part I	
Creating Effective Spreadsheets Part II	
Creating Presentations	
Databases v 4.0	
Information and Communication v 4.0	
Introduction to Databases	
Introduction to the Internet	
Introduction to the Personal Computer	
Introduction to Word Processing	
Presentations v 4.0	
Spreadsheets v 4.0	
Using the Computer and Managing Files v 4.0	
Word Processing v 4.0	

vLABS® FOR MICROSOFT



Element K offers the following vLab for Windows exercises as part of our existing libraries and also on a stand-alone basis. Many of the labs support specific Microsoft online courses. These labs are fully integrated when courses are purchased with the lab option.

MCSA

Administering Hard Disks	vLabs
Administering Printers	vLabs
Applying Service Packs and Hotfixes	vLabs
Authorizing the Windows 2000 DHCP Server	vLabs
Automating a Windows XP Professional Installation	vLabs
Cloning Global Groups as a Closed Set	vLabs
Cloning Global Groups Without Closed Sets	vLabs
Cloning Shared Local Groups	vLabs
Cloning User Accounts	vLabs
Configuring a Network Client	vLabs
Configuring a Network Connection in Windows XP	vLabs
Configuring Access for Manufacturing Personnel	vLabs
Configuring Domain Logons	vLabs
Configuring File and Print Resources	vLabs
Configuring Internet Information Server Security	vLabs
Configuring Local Computer Policy	vLabs
Configuring Mailbox Properties	vLabs
Configuring Microsoft Internet Explorer and Application Compatibility	vLabs
Configuring Microsoft Windows XP Professional to Operate in a Microsoft Network	vLabs
Configuring Offline Files	vLabs
Configuring Remote Access	vLabs
Configuring Root Hints	vLabs
Configuring SQL Server Agent to Send Messages	vLabs
Configuring System Hardware	vLabs
Configuring TCP/IP Settings	vLabs
Configuring the Desktop Environment	vLabs
Configuring the Windows 2000 Professional Environment	vLabs
Configuring User Environments	vLabs
Configuring Windows AuthenticationMode	vLabs

Configuring Windows for Mobile Computing	vLabs
Connecting to a Secured Virtual Server by Using Outlook Express	vLabs
Connecting to Another Domain Using the SMTP Connector	vLabs
Connecting to Internet/Intranet Resources	vLabs
Creating a Database Diagram	vLabs
Creating a GPO for Standard Desktop Computers	vLabs
Creating a Multi-statement, Table-valued, User-defined Function	vLabs
Creating a New Routing Group and Modifying Routing Group Membership	vLabs
Creating a Public Folder Using Outlook	vLabs
Creating a Storage Group	vLabs
Creating a Trigger for Updating Derived Data	vLabs
Creating a User Account	vLabs
Creating a Web site with Internet Information Server	vLabs
Creating Active Directory Objects	vLabs
Creating an Instant Messaging Home Server and Enabling an Account	vLabs
Creating and Activating an Application Role	vLabs
Creating and Executing a Transaction	vLabs
Creating and Managing Groups	vLabs
Creating and Managing Local User Accounts	vLabs
Creating and Managing User Accounts	vLabs
Creating and Modifying Active Directory Objects	vLabs
Creating and Testing a Custom Template	vLabs
Creating Backup Devices	vLabs
Creating Database Roles	vLabs
Creating Enterprise Certification Authority	vLabs
Creating Indexes	vLabs
Creating Operators	vLabs
Creating Organizational Units	vLabs
Defining PRIMARY KEY Constraints	vLabs
Delegating a DNS zone	vLabs
Designing and Deploying a Replica Domain Controller	vLabs
Designing and Deploying a Secure Remote Access Solution	vLabs
Encrypting File System (EFS)	
Establishing Windows 2000 DNS Security	vLabs
Establishing Windows 2000 Security Policy	vLabs
Evaluating Queries that Use Some Indexes	vLabs
Examining the Effects of User Migration	vLabs
Identifying Indexes Using sp_help	vLabs

Implementing a Windows 2000 IP Security Policy	vLabs	Managing Disaster Recovery	vLabs
Implementing Audit Policies	vLabs	Managing Disk Resources in Windows XP	vLabs
Implementing DNS	vLabs	Managing Disks	vLabs
Implementing Group Policy	vLabs	Managing Encrypting File System (EFS) Certificates and Recovery Policy	vLabs
Implementing Local Security in Windows XP	vLabs	Managing Enterprise Certification Authority	vLabs
Implementing Printing	vLabs	Managing File and Print Resources in Windows XP	vLabs
Implementing Remote Access Policies	vLabs	Managing Group Policy	
Implementing System Safeguards	vLabs	Managing Hardware	
Importing Data from a Query	vLabs	Managing Local File Encryption	vLabs
Installing a Default Instance of SQL Server	vLabs	Managing Local User Accounts	vLabs
Installing Active Directory	vLabs	Managing Microsoft Networking	vLabs
Installing and Configuring a Demand-dial Router	vLabs	Managing Partitions and Volumes	vLabs
Installing and Configuring a DNS Zone	vLabs	Managing Resource Access	vLabs
Installing and Configuring a VPN	vLabs	Managing the Growth of the ClassNorthwindTransaction Log File	vLabs
Installing and Configuring an IP Sec Tunnel	vLabs	Managing User Environments Using Group Policy	vLabs
Installing and Configuring Applications in Windows 2000	vLabs	Managing Windows 2000 Inter-domain Trusts	vLabs
Installing and Configuring Certificate Services	vLabs	Modifying Data Through Views	vLabs
Installing and Configuring DHCP	vLabs	Monitoring DNS	vLabs
Installing and Configuring Dynamic Routing	vLabs	Monitoring IP Security Policies using the IP Security Monitor.	vLabs
Installing and Configuring IP Security	vLabs	Monitoring Server Performance	vLabs
Installing and Configuring Network Address Translation (NAT)	vLabs	Monitoring Windows 2000 Systems	vLabs
Installing and Configuring RADIUS	vLabs	Networking Through the Internet	vLabs
Installing and Configuring Remote Access Services	vLabs	Optimizing Disk Usage	vLabs
Installing and Configuring Static Routing	vLabs	Optimizing Windows 2000 Server	vLabs
Installing and Configuring WINS	vLabs	Performing an In-Place Upgrade from Windows NT 4.0 to Windows 2000	vLabs
Installing and Connecting to Printers	vLabs	Preparing for Disaster Recovery	vLabs
Installing Applications, Windows Components, and Service Packs	vLabs	Preparing for Inter-Forest Restructuring	vLabs
Installing Exchange 2000	vLabs	Preparing the Primary Server and the Standby Server	vLabs
Installing Exchange 2000 Conferencing Server	vLabs	Preparing to Administer a Server	vLabs
Installing the Active Directory Service	vLabs	Preparing to Deploy Windows 2000 Professional using Remote Installation Services	vLabs
Internet Explorer Security	vLabs	Querying Remote Data	vLabs
Interoperating with Netware	vLabs	Reconnecting an Exchange 2000 Mailbox	vLabs
Loading the ClassNorthwind Database with Data	vLabs	Recovering an Exchange 2000 Mailbox Store	vLabs
Logging In to and Registering a Server	vLabs	Removing WINS	vLabs
Maintaining Device Drivers	vLabs	Resolving Host Names by Using Domain Name System	vLabs
Maintaining Software by Using Software Update Services	vLabs	Resolving Names to IP Addresses	vLabs
Making Non-Migrated Resources Available to Migrated Accounts	vLabs	Resolving NetBIOS Names by Using Windows Internet Name Service (WINS)	vLabs
Managing Access to Objects in Organizational Units	vLabs	Restoring from a Full Database Backup	vLabs
Managing Accounts in a Workgroup	vLabs	Securing IIS	vLabs
Managing and Monitoring DNS	vLabs	Securing Network Traffic	vLabs
Managing Data Storage	vLabs	Securing the Active Directory	vLabs

Securing Windows 2000		Completing the Restructure Process	vLabs
Terminal Services	vLabs	Configuring a Network Connection in Windows XP	vLabs
Sending a Rich Text Format E-mail Message	vLabs	Configuring a Remote Installation Services (RIS) Server	vLabs
Setting Printer Priorities and Availability	vLabs	Configuring Access for Manufacturing Personnel	vLabs
Supporting Mobile Users	vLabs	Configuring Internet Information Server Security	vLabs
Supporting Multiple Terminal Services Users	vLabs	Configuring Local Computer Policy	vLabs
Switching the Domain to NativeMode	vLabs	Configuring Mailbox Properties	vLabs
Track SMTP Messages with System Monitor	vLabs	Configuring Microsoft Internet Explorer and Application Compatibility	vLabs
Troubleshooting a TCP/IP Network	vLabs	Configuring Microsoft Windows XP Professional to Operate in a Microsoft Network	vLabs
Troubleshooting DHCP Client Problems	vLabs	Configuring Offline Files	vLabs
Troubleshooting TCP/IP Problems	vLabs	Configuring Root Hints	vLabs
Updating Windows XP Professional	vLabs	Configuring SQL Server Agent to Send Messages	vLabs
Using Command-line Utilities to Test for Security Vulnerabilities	vLabs	Configuring TCP/IP Settings	vLabs
Using Disk Quotas	vLabs	Configuring the Desktop Environment	vLabs
Using Group Policy to Deploy Applications	vLabs	Configuring the Windows 2000 Professional Environment	vLabs
Using Message Tracking and WinRoute	vLabs	Configuring Windows Authentication Mode	vLabs
Using NTFS to Secure Files and Folders	vLabs	Configuring Windows for Mobile Computing	vLabs
Using Remote Access Policies with RADIUS	vLabs	Connecting to a Secured Virtual Server by Using Outlook Express	vLabs
Using SECEDIT to Manage System Security	vLabs	Connecting to Another Domain Using the SMTP Connector	vLabs
Using Setup Manager to Automate Windows 2000 Installations	vLabs	Connecting to Internet/Intranet Resources	vLabs
Using SQL Server Setup Help	vLabs	Converting a DNS zone to Active Directory	vLabs
Using System Functions	vLabs	Creating a Database Diagram	vLabs
Using Terminal Services for Remote Administration	vLabs	Creating a GPO for Standard Desktop Computers	vLabs
Using the Create Alert Wizard	vLabs	Creating a Multi-statement, Table-valued, User-defined Function	vLabs
Using the Create Database Wizard	vLabs	Creating a New Routing Group and Modifying Routing Group Membership	vLabs
Using the Create Stored Procedure Wizard	vLabs	Creating a Public Folder Using Outlook	vLabs
Using the Graphical Execution Plan to Determine How a Query is Resolved	vLabs	Creating a Storage Group	vLabs
Using the Security Configuration Toolset to Secure Local Systems	vLabs	Creating a Trigger for Updating Derived Data	vLabs
Using Windows System Monitor	vLabs	Creating a User Account	vLabs
Verifying Post-Restructure Resource Access	vLabs	Creating a Web site with Internet Information Server	vLabs
Verifying the Upgrade	vLabs	Creating Active Directory Objects	vLabs
Working With Active Directory-Integrated DNS Zones	vLabs	Creating an Instant Messaging Home Server and Enabling an Account	vLabs
MCSE		Creating and Activating an Application Role	vLabs
Administering Hard Disks	vLabs	Creating and Executing a Transaction	vLabs
Administering Printers	vLabs	Creating and Managing Groups	vLabs
Advanced Group Policy Management	vLabs		
Applying Group Policy	vLabs		
Applying Service Packs and Hotfixes	vLabs		
Authorizing the Windows 2000 DHCP Server	vLabs		
Cloning Global Groups as a ClosedSet	vLabs		
Cloning Global Groups Without Closed Sets	vLabs		
Cloning Shared Local Groups	vLabs		
Cloning User Accounts	vLabs		

Creating and Managing Local User Accounts	vLabs	Designing and Deploying Group Policies for Folder Redirection	vLabs
Creating and Managing User Accounts	vLabs	Designing and Deploying IP Site Links	vLabs
Creating and Modifying Active Directory Objects	vLabs	Designing and Deploying Remote Access Policies	vLabs
Creating and Testing a Custom Template	vLabs	Designing and Deploying TCP/IP Settings	vLabs
Creating Backup Devices	vLabs	Evaluating Queries that Use Some Indexes	vLabs
Creating Database Roles	vLabs	Examining the Effects of User Migration	vLabs
Creating Enterprise Certification Authority	vLabs	Hardening a Web Server	vLabs
Creating Indexes	vLabs	Hardening an Operating System	vLabs
Creating Operators	vLabs	Identifying Indexes Using sp_help	vLabs
Creating Organizational Units	vLabs	Implementing Active Directory	vLabs
Defining PRIMARY KEY Constraints	vLabs	Implementing an Account and Audit Strategy	vLabs
Delegating a DNS zone	vLabs	Implementing an Organizational Unit Structure	vLabs
Deploying and Managing Software Using Group Policy	vLabs	Implementing Audit Policies	vLabs
Designing and Delegating Administrative Control	vLabs	Implementing DNS	vLabs
Designing and Deploying a DHCP Solution	vLabs	Implementing Group Policy	vLabs
Designing and Deploying a DNS Solution	vLabs	Implementing Local Security in Windows XP	vLabs
Designing and Deploying a Multiple-domain Forest	vLabs	Implementing Printing	vLabs
Designing and Deploying a Network Routing Solution using RIP	vLabs	Implementing Remote Access Policies	vLabs
Designing and Deploying a Public-Key Infrastructure	vLabs	Implementing Sites to Manage Active Directory Replication	vLabs
Designing and Deploying a Replica Domain Controller	vLabs	Implementing the Active Directory Infrastructure for Tailspin Toys (New York and Fayetteville Sites within Tailspin toys Forest Only)	vLabs
Designing and Deploying a Secure IP Solution	vLabs	Implementing the Placement of Domain Controllers	vLabs
Designing and Deploying a Secure RADIUS Solution	vLabs	Importing Data from a Query	vLabs
Designing and Deploying a Secure Remote Access Solution	vLabs	Installing a Default Instance of SQL Server	vLabs
Designing and Deploying a Site Topology	vLabs	Installing Active Directory	
Designing and Deploying a Windows 2000 Network Dynamic Routing Solution	vLabs	Installing and Configuring a Demand-dial Router	vLabs
Designing and Deploying a Windows 2000 Network Static Routing Solution	vLabs	Installing and Configuring a DNS Zone	vLabs
Designing and Deploying a WINS Solution		Installing and Configuring a VPN	vLabs
Designing and Deploying a WINS to DNS Migration	vLabs	Installing and Configuring an IPSec Tunnel	vLabs
Designing and Deploying an Active Directory Forest Root	vLabs	Installing and Configuring Applications in Windows 2000	vLabs
Designing and Deploying an Active Directory Name Space	vLabs	Installing and Configuring Certificate Services	vLabs
Designing and Deploying an Enterprise Public Key Infrastructure	vLabs	Installing and Configuring DHCP	vLabs
Designing and Deploying an OU Structure	vLabs	Installing and Configuring Dynamic Routing	vLabs
Designing and Deploying Group Policies for Application Deployment	vLabs	Installing and Configuring IP Security (IPSec)	vLabs
Designing and Deploying Group Policies for Desktop Control	vLabs	Installing and Configuring Network Address Translation (NAT)	vLabs
		Installing and Configuring RADIUS	vLabs
		Installing and Configuring Remote Access Services	vLabs
		Installing and Configuring Static Routing	vLabs
		Installing and Configuring WINS	vLabs
		Installing and Connecting to Printers	vLabs

Installing Applications, Windows Components, and Service Packs	vLabs	Preparing for Inter-Forest Restructuring	vLabs
Installing Exchange 2000	vLabs	Preparing for the Migration	vLabs
Installing Exchange 2000 Conferencing Server	vLabs	Preparing the Primary Server and the Stand by Server	vLabs
Installing the Active Directory Service	vLabs	Preparing to Administer a Server	vLabs
Interoperating with Netware	vLabs	Preparing to Deploy Windows 2000 Professional using Remote Installation Services	vLabs
Loading the ClassNorthwind Database with Data	vLabs	Preparing to Restructure Domains	vLabs
Logging In to and Registering a Server	vLabs	Querying Remote Data	vLabs
Maintaining Device Drivers	vLabs	Reconnecting an Exchange 2000 Mailbox	vLabs
Maintaining Software by Using Software Update Services	vLabs	Recovering an Exchange 2000 Mailbox Store	vLabs
Making Non-Migrated Resources Available to Migrated Accounts	vLabs	Removing WINS	
Managing Access to Objects in Organizational Units	vLabs	Resolving Host Names by Using Domain Name System	vLabs
Managing and Monitoring DNS	vLabs	Resolving Names to IP Addresses	vLabs
Managing and Using Certificates	vLabs	Resolving NetBIOS Names by Using Windows Internet Name Service (WINS)	vLabs
Managing Data Storage	vLabs	Restoring from a Full Database Backup	vLabs
Managing Disaster Recovery	vLabs	Restructuring Domains	vLabs
Managing Disk Resources in Windows XP	vLabs	Searching the Active Directory	vLabs
Managing Disks	vLabs	Securing a Remote Installation Services (RIS) Server	vLabs
Managing DNS Replication	vLabs	Securing Network Traffic	vLabs
Managing File and Print Resources in Windows XP	vLabs	Securing Network Traffic Using IP Sec	vLabs
Managing Group Policy		Securing the Active Directory	vLabs
Managing Group Policy Inheritance	vLabs	Sending a Rich Text Format E-mail Message	vLabs
Managing Hardware	vLabs	Setting Printer Priorities and Availability	vLabs
Managing Inter-Site Replication	vLabs	Supporting Multiple Terminal Services Users	vLabs
Managing Intra-Site Replication	vLabs	Switching the Domain to NativeMode	vLabs
Managing Local User Accounts	vLabs	Track SMTP Messages with System Monitor	vLabs
Managing Microsoft Networking	vLabs	Troubleshooting a TCP/IP Network	vLabs
Managing Operations Masters	vLabs	Troubleshooting an IPSec Infrastructure	vLabs
Managing Partitions and Volumes	vLabs	Troubleshooting DHCP Client Problems	vLabs
Managing Resource Access	vLabs	Troubleshooting TCP/IP Problems	vLabs
Managing the Growth of the ClassNorthwindTransaction Log File	vLabs	Upgrading Domains	vLabs
Managing User Environments Using Group Policy	vLabs	Using Command-line Utilities to Test for Security Vulnerabilities	vLabs
Modifying Data Through Views	vLabs	Using Disk Quotas	vLabs
Modifying the Schema	vLabs	Using Group Policy to Deploy Applications	vLabs
Monitoring DNS	vLabs	Using Group Policy to Maintain Applications and User Environments	vLabs
Monitoring for Intruders	vLabs	Using Group Policy to Manage Client Work Environments	vLabs
Monitoring Server Performance	vLabs	Using Message Tracking and WinRoute	vLabs
Monitoring Windows 2000 Systems	vLabs	Using NTFS to Secure Files and Folders	vLabs
Networking Through the Internet	vLabs	Using Remote Access Policies with RADIUS	vLabs
Operations Master Maintenance	vLabs	Using Setup Manager to Automate Windows 2000 Installations	vLabs
Optimizing Windows 2000 Server	vLabs	Using SQL Server Setup Help	vLabs
Performing an In-Place Upgrade from Windows NT 4.0 to Windows 2000	vLabs		
Preparing for Disaster Recovery	vLabs		
Preparing for Domain Upgrade	vLabs		

Using System Functions	vLabs
Using Terminal Services for Remote Administration	vLabs
Using the Create Alert Wizard	vLabs
Using the Create Database Wizard	vLabs
Using the Create Stored Procedure Wizard	vLabs
Using the Graphical Execution Plan to Determine How a Query is Resolved	vLabs
Using the Security Configuration Toolset to Secure Local Systems	vLabs
Using Windows System Monitor	vLabs
Verifying Post-Restructure Resource Access	vLabs
Verifying the Upgrade	vLabs
Working in a Multiple-Domain Forest	vLabs
Working With Active Directory-Integrated DNS Zones	vLabs

vLABS® FOR CISCO®



Element K vLabs for Cisco are offered with existing libraries or on a stand-alone basis. A purchase of any Platinum library includes access to a corresponding vLab Pack. The corresponding Lab Packs are as follows:

CISCO LIBRARY

- Cisco Platinum
- CCNA Platinum (ICND Bundle)
- CCNP (ALL) Platinum
 - BSCI Platinum
 - BCRAN Platinum
 - BCMSN Platinum
 - CIT Platinum

Each Cisco Platinum library includes its Comprehensive Bundle (see below). The Cisco Platinum, CCNP Platinum, and IT Comp Platinum libraries each include the ICND, BSCI, BCRAN, BCMSN and CIT Comprehensive bundles listed below.

Cisco CCNA (ICND) – Basic Bundle

CCNA Skills Assessment	vLabs
Catalyst Switch Configuration	vLabs
Completing an ISDN BRI Call and Configuring DDR	vLabs
Configuring Extended IP Access Lists	vLabs
Configuring NAT (Network Address Translation)	vLabs
Configuring PPP Serial WANs with CHAP Authentication	vLabs
Configuring VTP, VLANs, Trunking, and Verifying Spanning Tree	vLabs
Connecting to Frame Relay Services	vLabs
IP Routing with RIP, IGRP, and EIGRP	vLabs
OSPF Single Area Networks	vLabs

Cisco CCNA (ICND) – Comprehensive Bundle

CCNA Skills Assessment	vLabs
Cisco Router and Catalyst 1900 Switch Initial Configuration	vLabs
Completing an ISDN call	vLabs
Configuring Extended IP Access Lists	vLabs
Configuring IPX SAP filters to control the SAP traffic	vLabs

Configuring Port Security and the MAC Address Table on a Catalyst 1900 switch	vLabs
Configuring RIP, IGRP, EIGRP, and OSPF	vLabs
Configuring Serial Connections to WAN Service Providers	vLabs
Configuring VLAN, VTP and STP parameters in Catalyst 1900 switches	vLabs
Discovering network status using SHOW IOS Commands	vLabs
Exploring Split Horizon and Poison Updates in a RIP Network	vLabs
Implementing Frame Relay on Subinterfaces	vLabs
IP Subnetting Lab	vLabs
Routers and 1900 Switches: Simple VLANS and Router-on-a-Stick	vLabs
Scaling IP Addresses with Network Address Translation	vLabs
Troubleshooting OSPF Networks in a Frame Relay Environment- CIT level	vLabs
Troubleshooting Redistribution in EIGRP and OSPF- CIT level vLab	vLabs
Using CDP to Gather Information about Neighboring Devices	vLabs

CISCO BSCI BASIC BUNDLE

CCNP (BSCN) Skills Assessment (2 hours)	vLabs
Classless Routing Protocol Migration and Optimization	vLabs
Configuring and Examining OSPF in a Single Area	vLabs
Configuring and Tuning EIGRP	vLabs
Configuring BGP Full Mesh, Summarization, and Path Manipulation	vLabs
Configuring IBGP and EBGP Peers	vLabs
Configuring Multi Area Integrated IS-IS	vLabs
Configuring Multi Area OSPF with Frame Relay	vLabs
Examining and Optimizing the OSPF Database	vLabs
Redistribution of Routing Protocols: Configuration and Tuning	vLabs

CISCO BSCI COMPREHENSIVE BUNDLE

BSCN Super Lab Part 1 (Redisribution, OSPF, EIGRP, Route Filtering, Establishing Backup Links and Route Summarization)	vLabs
BSCN Super Lab Part 2 (BGP, Prefix Lists, VLSM and Default Routing)	vLabs
CCNP (BSCN) Skills Assessment (2 hours)	vLabs
Configuring BGP	vLabs

Configuring BGP Route Reflectors and Prefix List Filtering	vLabs
Configuring EIGRP	vLabs
Configuring OSPF for a Single Area in an NBMA Environment	vLabs
Configuring OSPF Single Area	vLabs
Configuring Policy-Based Routing	vLabs
Configuring Redistribution and Route-Maps	vLabs
Configuring RIPv1 and RIPv2 on the same network	vLabs
Interconnecting Multiple OSPF Areas	vLabs
Multihome BGP	vLabs
OSPF Virtual Link	vLabs
Scaling IP Addresses with Network Address Translation	vLabs

Cisco BCRAN Basic Bundle

CCNP (BCRAN) Skills Assessment (2 hours)	vLabs
Configuring Asynchronous Connections	vLabs
Scaling IP Addresses with Network Address Translation	vLabs
Using Dialer Profiles to Enhance Dial-on-Demand Routing (DDR)	vLabs
Using X.25 for Remote Access	vLabs

CISCO BCRAN COMPREHENSIVE BUNDLE

BCRAN: Managing Network Performance with Custom Queuing	vLabs
CCNP (BCRAN) Skills Assessment (2 hours)	vLabs
Completing an ISDN call	vLabs
Configuring a Cisco 700 Series Router	vLabs
Configuring Asynchronous Connections	vLabs
Configuring ISDN - Basic Dialer Profiles	vLabs
Configuring NAT with Duplicate Addresses	vLabs
Configuring Network Address Translation (NAT) with Private Addresses	vLabs
Configuring PPP and Controlling Network Access with PAP and CHAP	vLabs
Configuring Serial Connections to WAN Service Providers	vLabs
Custom Queueing	vLabs
Enabling a Backup to a Permanent Connection	vLabs
Establishing a Dedicated Frame relay Connection and Controlling Traffic Flow	vLabs
Installing and Configuring an IP Sec Tunnel	vLabs
ISDN Dial Backup with IP	vLabs
Managing Network Performance with Custom Queuing (3 Router Pod)	vLabs

Scaling Access Control Using AAA	vLabs
Scaling IP Addresses with Network Address Translation	vLabs
Simplifying a NAT Configuration	vLabs
Using Dialer Profiles to Enhance Dial-on-Demand Routing (DDR)	vLabs
Using ISDN and DDR to Enhance Remote Connectivity	vLabs
Using X.25 for Remote Access	vLabs

CISCO BCMSN BASIC BUNDLE

CCNP (BCMSN) Skills Assessment (2 hours)	vLabs
Configuring HSRP	vLabs
Configuring IP Multicast	vLabs
Improving IP Routing Performance with Multilayer Switching	vLabs
Managing Redundant Links	vLabs

CISCO BCMSN COMPREHENSIVE BUNDLE

CCNP (BCMSN) Skills Assessment (2 hours)	vLabs
Configuring HSRP (w/1900 access switch)	vLabs
Configuring HSRP (w/2900 access switch)	vLabs
Configuring IP Multicast	vLabs
Configuring Port Security and the MAC Address Table on a Catalyst 1900 switch	vLabs
Configuring VTP, VLANs and STP on Two 2912 Catalyst switches	vLabs
Connecting the Switch Block (w/1900 access switch)	vLabs
Controlling Network Access (w/1900 access switch)	vLabs
Improving IP Routing Performance with Multilayer Switching	vLabs
InterVLAN Routing (w/1900 access switch)	vLabs
InterVLAN Routing (w/2900 access switch)	vLabs
Managing Redundant Links (w/2900 access switch)	vLabs
Using a router-on-a-stick to establish inter-VLAN communication on a 2912 switch	vLabs
VTP and VLAN Creation (w/1900 access switch)	vLabs

CISCO CIT BASIC BUNDLE

CCNP (CIT) Skills Assessment (2 hours)	vLabs
Solving ISDN BRI Connection Problems	vLabs
Troubleshooting Frame Relay Connections	vLabs
Troubleshooting OSPF Networks in a Frame Relay Environment	vLabs
Troubleshooting Redistribution in EIGRP and OSPF	vLabs

CISCO CIT COMPREHENSIVE BUNDLE

CCNP (CIT) Skills Assessment (2 hours)	vLabs
Analyzing Background Traffic (6-router pod)	vLabs
BGP Trouble Ticket (6-router pod)	vLabs
EIGRP Trouble Ticket (6-router pod)	vLabs
IP Migration from RIP to IGRP and IPX Tunneling over Frame Relay	vLabs
Network Discovery Baseline (6-router pod)	vLabs
RIP Version 2 and Appletalk over Serial Links	vLabs
Solving ISDN BRI Connection Problems	vLabs
Switching Trouble Ticket (multilayer-switch/BCMSN pod)	vLabs
Troubleshooting Frame Relay Connections	vLabs
Troubleshooting Frame Relay on Subinterfaces	vLabs
Troubleshooting NLSP, IPX EIGRP, and IPX RIP Redistribution	vLabs
Troubleshooting OSPF and RIP Across a Frame Relay Network	vLabs
Troubleshooting OSPF Networks in a Frame Relay Environment	vLabs
Troubleshooting Redistribution in EIGRP and OSPF	vLabs
Troubleshooting Routers and 1900 Switches: Simple VLANs and Router-on-a-Stick	vLabs
Troubleshooting VLSM and FLSM Across a Frame Relay Network	vLabs

CCIE BASIC BUNDLE

Advanced BGP Configuration – Expert Level (240 min)	vLabs
BGP Transit AS with OSPF, IGRP, and RIP Redistribution - Expert Level (60 min)	vLabs
CCIE Assessor Lab 1 (Alpha 7/30/01) – Expert Level (180 min)	vLabs
CCIE Exercise: Advanced OSPF Configuration – Expert Level (180min)	vLabs
CCNP (CIT) Skills Assessment – Advanced Level (120 min)	vLabs
CIT: Access Trouble Ticket (remote-access/BCRAN pod) – Advanced Level (120 min)	vLabs
CIT: Switching Trouble Ticket (multilayer-switch/BCMSN pod) – Advanced Level (120 min)	vLabs
Configuring Integrated IS-IS in Multiple Areas – Advanced Level (180 min)	vLabs
Configuring IP Multicast – Advanced Level (90 min)	vLabs

CVOICE: Voice Over IP (Frame Relay) – Intermediate Level (60 min)	vLabs
CVOICE: Voice Over IP (PPP) – Intermediate Level (60 min)	vLabs
ECP 1 : Interconnecting IGP Environments Across Frame Relay Networks – Expert Level (120min)	vLabs
Implementing an ISDN Dial-on-Demand – Circuit and Policy Routing with OSPF – Advanced Level (90 min)	vLabs
Inside DLSw with NAT – Expert Level (60 min)	vLabs
IRB with OSPF and LAT Translation over Frame-Relay	vLabs

CCIE COMPREHENSIVE BUNDLE

Advanced BGP Configuration	vLabs
AppleTalk Routing and Access	vLabs
AppleTalk Tunneling Using AURP	vLabs
BGP Policy Routing: Internet Connection with Two ISPs Lab	vLabs
BGP Transit AS with OSPF, IGRP, and RIP Redistribution	vLabs
CCIE Assessor Lab 1 (Alpha 7/30/01)	vLabs
CCIE Exercise: Advanced OSPF Configuration	vLabs
CCIE Preparation Lab – Advanced Multiprotocol Routing	vLabs
Configuring HSRP for Fault-Tolerant IP Routing	vLabs
Configuring Integrated IS-IS in Multiple Areas	vLabs
Configuring Telnet-to-LAT Translation	vLabs
DECNET Phase IV Areas through an OSI Backbone	vLabs
DLSw and ISDN Dialup	vLabs
ECP 1 : Interconnecting IGP Environments Across Frame Relay Networks	vLabs
Expert Challenge – Troubleshooting OSPF and RIP	vLabs
Expert Challenge : DLSw with NAT	vLabs
Inside DLSw with NAT	vLabs
Inside of IS-IS IP Routing	vLabs
IRB with OSPF and LAT Translation over Frame-Relay	vLabs
ISDN with EIGRP Configuration	vLabs
Migration from RIP to IGRP with AppleTalk Tunneling over Frame Relay	vLabs
Review – CCIE Practice Lab – BGP and OSPF	vLabs
RIP on Frame Relay with IPX and Appletalk	vLabs

Setting up the Router as a X.25 switch and enabling AppleTalk Tunneling	vLabs
Troubleshooting OSPF and RIP Across a Frame Relay Network	vLabs
X.25 to TCP Translation with ISDN access	vLabs

CIPT Bundle

CIPT: Build Your Own IP Telephony Lab with the CIPT Pod (3 hours)	vLabs
CIPT: Building an Initial CallManager Configuration	vLabs
CIPT: Configuring CallManager Redundancy Groups	vLabs
CIPT: Configuring H.323 Gateways	vLabs
CIPT: Configuring Inline Power and Voice VLANs in the Catalyst 6000	vLabs
CIPT: Configuring MGCP Gateways	vLabs
CIPT: Configuring PSTN Gateways Using Primary Rate ISDN	vLabs
CIPT: Configuring Route Groups and Route Patterns	vLabs
CIPT: Providing Conference Bridging and Transcoding Resources	vLabs

CVOICE BUNDLE

CVOICE: Build Your Own Voice Lab with the CVOICE pod (1 hour)	vLabs
CVOICE: Build Your Own Voice Lab with the CVOICE pod (2 hour)	vLabs
CVOICE: Local Dial Peers	vLabs
CVOICE: T-1 Trunk Configuration	vLabs
CVOICE: Voice Over ATM	vLabs
CVOICE: Voice Over Frame Relay	vLabs
CVOICE: Voice Over IP (Ethernet)	vLabs
CVOICE: Voice Over IP (Frame Relay)	vLabs

INDIVIDUAL vLABS® FOR CISCO®

CISCO ICND

A Simple Network Using IGRP from a RIP Configuration	vLabs	Configuring VTP, Trunking, and VLANs using Catalyst 1900 Switches	vLabs
A Simple Network Using RIP	vLabs	Connecting to Frame Relay Services	vLabs
Appletalk Routing	vLabs	Connectivity Between Routers	vLabs
Broken Network Challenge	vLabs	Demo Assessment – Migrate RIP to IGRP	vLabs
Catalyst Switch Configuration	vLabs	Discovering Network Status using SHOW IOS Commands	vLabs
CCNA Skills Lab 1	vLabs	Enabling Password Security on Routers	vLabs
CCNA Skills Lab 2	vLabs	Establishing a Frame Relay PVC Connection	vLabs
CCNA Skills Lab 3	vLabs	Exploring Split Horizon and Poison	
CCNA Skills Lab 4	vLabs	Updates in a RIP Network	vLabs
CCNA Skills Lab 5	vLabs	Gathering Information about Neighboring Devices	vLabs
CCNA Skills Lab 6	vLabs	IGRP and IPX: Configuring Routing and Access Lists	vLabs
CCNA Skills Lab 7	vLabs	IGRP and IPX: Migrating to Frame and ISDN Links	vLabs
CCNA Skills Lab 8	vLabs	IGRP and IPX: Troubleshooting Routing and Access Lists	vLabs
CCNA Skills Lab 9	vLabs	Implementing Frame Relay on Subinterfaces	vLabs
CCNA Skills Lab 10	vLabs	Implementing Frame Relay with IGRP Routing	vLabs
CCNA Skills Lab 1	vLabs1	IP Routing with RIP, IGRP, and EIGRP	vLabs
CCNA Skills Lab 12	vLabs	IP Subnetting Lab	vLabs
Cisco Router and Catalyst 1900 Switch Initial Configuration	vLabs	IPX Routing	vLabs
Cisco Router/ Switch Startup and Initial Configuration and using Router Command Line Interface	vLabs	Looking Inside a RIP Routing Exchange	vLabs
Completing an ISDN BRI Call and Configuring DDR	vLabs	Network Discovery	vLabs
Completing an ISDN call	vLabs	Operating and Configuring an IOS Device	vLabs
Configuring Extended IP Access Lists	vLabs	OSPF Single Area Networks	vLabs
Configuring IP and IPX Dynamic Routing over Frame Relay	vLabs	Password Recovery for 2500 Series Routers and 2900XL Catalyst Switches	vLabs
Configuring IP Extended Access Lists	vLabs	RIP Summary Network and Discontiguous Subnets	vLabs
Configuring IPX SAP Filters to Control the SAP Traffic	vLabs	RIP to IGRP Migration on a Six Router Pod	vLabs
Configuring Legacy DDR over ISDN	vLabs	RIP to IGRP migration with PPP and CHAP	
Configuring NAT (Network Address Translation)	vLabs	Routers and 1900 Switches: Basic Setup and TFTP	vLabs
Configuring Port Security and the MAC Address Table on a Catalyst 1900 switch	vLabs	Routers and 1900 Switches: Simple VLANs and Router-on-a-Stick	vLabs
Configuring PPP Serial WANs with CHAP Authentication	vLabs	Scaling IP Addresses with Network Address Translation	vLabs
Configuring RIP and IGRP Routing Protocols on a Three-Router Pod	vLabs	Subnetting IP Address, Configuring Static Routes and Static Host Table	vLabs
Configuring RIP, IGRP, EIGRP, and OSPF	vLabs	Supporting Stub Networks With Static and Default Routes	vLabs
Configuring Serial Connections to WAN Service Providers	vLabs	Troubleshooting Frame Relay on Subinterfaces	vLabs
Configuring the 1900 Switch for Extended Functionality	vLabs	Troubleshooting IGRP on Frame Relay - 2	vLabs
Configuring VTP, VLANs, Trunking, and Verifying Spanning Tree	vLabs	Troubleshooting IGRP on Serial Interfaces	vLabs
Configuring Virtual Terminal Access	vLabs	Troubleshooting RIP on Frame Relay Sub-interfaces	vLabs
Configuring VLAN, VTP and STP Parameters in Catalyst 1900 Switches	vLabs		

Troubleshooting RIP on Serial Interfaces	vLabs	Configuring Multi Area Integrated IS-IS	vLabs
Troubleshooting Routers and 1900 Switches: Simple VLANs and Router-on-a-Stick	vLabs	Configuring Multi Area OSPF with Frame Relay	vLabs
Troubleshooting Stub Networks With Static and Default Routes	vLabs	Configuring OSPF in a Multi-Area Network	vLabs
Using CDP to Gather Information about Neighboring Devices	vLabs	Configuring OSPF in a Single Area	vLabs
		Configuring OSPF-RIP-IGRP Redistribution in a Redundant Network	vLabs
CISCO BSCI		Configuring Redistribution and Route-Maps	vLabs
A Simple Banyan Vines Network	vLabs	Configuring Redistribution with RIP and EIGRP on Serial Links	vLabs
Basic BGP Configuration – Connectivity to Two External Autonomous Systems	vLabs	Configuring Redistribution with Static Routes for RIP and OSPF	vLabs
BSCI: Configuring BGP	vLabs	Configuring RIPv1 and RIPv2 on the same network	vLabs
BSCI: Configuring BGP Route Reflectors and Prefix List Filtering	vLabs	Configuring Stubby and Totally Stubby Areas in OSPF	vLabs
BSCI: Configuring EIGRP	vLabs	Examining and Optimizing the OSPF Database	vLabs
BSCI: Configuring EIGRP in an NBMA Environment	vLabs	Expert Challenge – Troubleshooting OSPF and RIP	vLabs
BSCI: Configuring OSPF for a Single Area in an NBMA Environment	vLabs	Floating Static Routes for Network Redundancy	vLabs
BSCI: Configuring OSPF Single Area	vLabs	IBGP Next Hop Reachability and Rule of Synchronization Lab	vLabs
BSCI: Configuring Policy-Based Routing	vLabs	Inside EIGRP on Serial Links	vLabs
BSCI: Configuring Route Redistribution between OSPF and EIGRP	vLabs	Inside OSPF (With Stub and Not-So-Stubby Areas) and RIP into an ISP	vLabs
BSCI: Discovering the Network after IGRP Configuration	vLabs	Intermediate Challenge: Troubleshooting BGP to an ISP	vLabs
BSCI: Interconnecting Multiple OSPF Areas	vLabs	Intermediate Challenge: Troubleshooting Multi-area OSPF Networks	vLabs
BSCI: Multihome BGP	vLabs	Intermediate Challenge: Troubleshooting RIP and EIGRP	vLabs
BSCI: Super Lab Part I	vLabs	OSPF Challenge	vLabs
BSCI: Super Lab Part II	vLabs	OSPF Default Route	vLabs
CCNP (BSCI) Skills Assessment	vLabs	OSPF Virtual Link	vLabs
Classless Routing Protocol Migration and Optimization	vLabs	OSPF Virtual Links over Frame Relay	vLabs
Configuring and Examining OSPF in a Single Area	vLabs	OSPF With Not-So-Stubby Areas and RIP	vLabs
Configuring and Tuning EIGRP	vLabs	Policy routing	vLabs
Configuring BGP Full Mesh, Summarization, and Path Manipulation	vLabs	Protocol Migration from RIP to EIGRP by Changing Administrative Distance	vLabs
Configuring DECnet	vLabs	Redistributing Between VLSM and FLSM Environments with OSPF and IGRP	vLabs
Configuring EIGRP-OSPF Redistribution in a Nonredundant Network	vLabs	Redistribution of Routing Protocols: Configuration and Tuning	vLabs
Configuring Enhanced IGRP for IP	vLabs	Review - Configuring VLSMs and Enabling EIGRP Routing	vLabs
Configuring IBGP and EBGP Peers	vLabs	RIP to EIGRP Migration	
Configuring IGRP and EIGRP Protocols using Different Autonomous Systems	vLabs	RIP2 to OSPF Migration with Stub Areas	vLabs
Configuring IGRP and EIGRP Protocols using the Same Autonomous System	vLabs	Scaling IP Addresses with Network Address Translation	vLabs
Configuring IGRP and OSPF Protocols using Distribute-List	vLabs	Static and Default Route Challenge	vLabs
Configuring IGRP Timers	vLabs		
Configuring Integrated IS-IS in Multiple Areas	vLabs		

Troubleshooting an External BGP Route to an ISP	vLabs
Troubleshooting OSPF Networks in a Frame Relay Environment	vLabs

CISCO BCARAN

BCARAN: Accessing the Central Site with Windows 9X	vLabs
BCARAN: Configuring a Cisco 700 Series Router	vLabs
BCARAN: Configuring Asynchronous Connections	vLabs
BCARAN: Configuring PPP and Controlling Network Access with PAP and CHAP	vLabs
BCARAN: Enabling a Backup to a Permanent Connection	vLabs
BCARAN: Establishing a Dedicated Frame Relay Connection and Controlling Traffic Flow	vLabs
BCARAN: Managing Network Performance with Custom Queuing	vLabs
BCARAN: Scaling Access Control Using AAA	vLabs
BCARAN: Scaling IP Addresses with Network Address Translation	vLabs
BCARAN: Using Dialer Profiles to Enhance Dial-on-Demand Routing (DDR)	vLabs
BCARAN: Using ISDN and DDR to Enhance Remote Connectivity	vLabs
BCARAN: Using X.25 for Remote Access	vLabs
CCNP (BCARAN) Skills Assessment	vLabs
Completing an ISDN call	vLabs
Configuring Custom Queuing in a RIP and IPX Environment	vLabs
Configuring Dial Backup on ISDN for Frame Relay	vLabs
Configuring ISDN - Basic Dialer Profiles	vLabs
Configuring ISDN - Basic Legacy DDR for IP	vLabs
Configuring NAT and DDR for IP networks	vLabs
Configuring NAT with Duplicate Addresses	vLabs
Configuring Network Address Translation (NAT) with Private Addresses	vLabs
Configuring PPP with CHAP and Callback on ISDN	vLabs
Configuring Serial Connections to WAN Service Providers	vLabs
Custom Queueing	vLabs
Enabling a Backup to a Permanent Connection (3 Router Pod)	vLabs
Establishing a Dedicated Frame Relay Connection and Controlling Traffic Flow	vLabs
Frame Relay, IGRP, and NAT	vLabs

Implementing Frame Relay and Custom Queuing	vLabs
Implementing Frame Relay and Priority Queuing	vLabs
Installing and Configuring an IPSec Tunnel	vLabs
IP and IPX Routing over X.25	vLabs
ISDN Dial Backup with IP	vLabs
ISDN Dial Backup with IP and IPX	vLabs
Managing Network Performance with Custom Queuing (3 Router Pod)	vLabs
Simplifying a NAT Configuration	vLabs
Using NAT with Overlapping Network Addresses	vLabs
Using X.25 for Remote Access	vLabs

CISCO BCMSN

Basic Switch Configuration on the 2912 switch	vLabs
BCMSN: Configuring HSRP (w/1900 access switch)	vLabs
BCMSN: Configuring HSRP (w/2900 access switch)	vLabs
BCMSN: Configuring IP Multicast (w/1900 access switches)	vLabs
BCMSN: Configuring IP Multicast (w/2900 access switches)	vLabs
BCMSN: Connecting the Switch Block (w/1900 access switch)	vLabs
BCMSN: Connecting the Switch Block (w/2900 access switch)	vLabs
BCMSN: Controlling Network Access (w/1900 access switch)	vLabs
BCMSN: Controlling Network Access (w/2900 access switch)	vLabs
BCMSN: Improving IP Routing Performance with Multilayer Switching (w/1900 access switch)	vLabs
BCMSN: Improving IP Routing Performance with Multilayer Switching (w/2900 access switch)	vLabs
BCMSN: InterVLAN Routing (w/1900 access switch)	vLabs
BCMSN: InterVLAN Routing (w/2900 access switch)	vLabs
BCMSN: Managing Redundant Links (w/1900 access switch)	vLabs
BCMSN: Managing Redundant Links (w/2900 access switch)	vLabs
BCMSN: VTP and VLAN Creation (w/1900 access switch)	vLabs
BCMSN: VTP and VLAN Creation (w/2900 access switch)	vLabs

CCNP (BCMSN) Skills Assessment	vLabs	IPX SAP Troubleshooting and Traffic Reduction	vLabs
Cisco Router and Switch Initial Configuration on a 2912 Switch	vLabs	ISDN with EIGRP Configuration	vLabs
CLSC Lab #5- Configuring Catalyst 1900 and 2820 Series Switches	vLabs	OSPF using X.25 and NSSA Areas	vLabs
Configuring 1900 Series Switches using the Command Line Interface	vLabs	Review – X.25 and AppleTalk Routing	vLabs
Configuring Port Features, SNMP and Spanning Tree Parameters on Catalyst 2912 Switches	vLabs	REVIEW – IP Multicast Using Dense Mode PIM	vLabs
Configuring Port Security and the MAC Address Table on a Catalyst 1900 switch	vLabs	REVIEW – IP Multicast Using Sparse Mode PIM	vLabs
Configuring VTP, VLANs and STP on Two 2912 Catalyst switches	vLabs	RIP and IPX on Frame Relay with IPX filtering and static SAP's and routes	vLabs
Draft - Building Campus network	vLabs	RIP Version 2 and Appletalk over Serial Links	vLabs
Network Discovery with Routers and 2912 Switches using CDP	vLabs	Solving ISDN BRI Connection Problems	vLabs
Routers and 2912 Switches : Basic Setup and TFTP	vLabs	Troubleshooting Complex Redistribution with RIPv2, EIGRP, and OSPF	vLabs
Using a Router-on-a-Stick to Establish Inter-VLAN Communication on a 2912 Switch	vLabs	Troubleshooting Frame Relay Connections	vLabs
		Troubleshooting Frame Relay, OSPF, IGRP, and NAT	vLabs
CISCO CIT		Troubleshooting Multi-area OSPF Networks	vLabs
CCIE Assessor Lab 1 (Alpha 7/30/01)	vLabs	Troubleshooting NLSRP, IPX EIGRP, and IPX RIP Redistribution	vLabs
CCNP (CIT) Skills Assessment	vLabs	Troubleshooting OSPF and RIP Across a Frame Relay Network	vLabs
CIT: Access Trouble Ticket (remote-access/BCRAN pod)	vLabs	Troubleshooting OSPF Networks in a Frame Relay Environment	vLabs
CIT: Analyzing Background Traffic (6-router pod)	vLabs	Troubleshooting OSPF with Totally Stubby Areas	vLabs
CIT: BGP Trouble Ticket (6-router pod)	vLabs	Troubleshooting Redistribution and Static Routes in RIP and OSPF	vLabs
CIT: EIGRP Trouble Ticket (6-router pod)	vLabs	Troubleshooting Redistribution in EIGRP and OSPF	vLabs
CIT: IGRP Trouble Ticket (6-router pod)	vLabs	Troubleshooting RIP and EIGRP	vLabs
CIT: Network Discovery Baseline (6-router pod)	vLabs	Troubleshooting Routers and 1900 Switches: Simple VLANs and Router-on-a-Stick	vLabs
CIT: OSPF Trouble Ticket (6-router pod)	vLabs	Troubleshooting TCP/IP Multirouting Protocol	vLabs
CIT: Switching Trouble Ticket (multilayer-switch/BCMSN pod)	vLabs	Troubleshooting TCP/IP Remote Host Access	vLabs
Configuring an IPX Network With Access Lists	vLabs	Troubleshooting VLSM and FLSM Across a Frame Relay Network	vLabs
Configuring Enhanced IGRP for IPX	vLabs	Tunneling IPX	vLabs
Configuring the router as a Frame Relay switch and enabling IPX Tunneling	vLabs	CISCO CCIE	
DRAFT- IP Multicast Using Tunnels, Static Routes, and DVMRP	vLabs	Advanced BGP Configuration	vLabs
Frame Relay to Serial Migration	vLabs	AppleTalk Routing and Access	vLabs
Implementing an ISDN Dial-on-Demand Circuit and Policy Routing with OSPF	vLabs	AppleTalk Tunneling Using AURP	vLabs
Implementing MD5 Authentication in OSPF	vLabs	BGP Policy Routing: Internet Connection with Two ISPs Lab	vLabs
Inside OSPF Clear Text Authentication Configuration	vLabs	BGP Transit AS with OSPF, IGRP, and RIP Redistribution	vLabs
IP Migration from RIP to IGRP and IPX Tunneling over Frame Relay	vLabs	CCIE Exercise: Advanced OSPF Configuration	vLabs
		CCIE Preparation Lab – Advanced Multiprotocol Routing	vLabs
		Configuring a Cisco Perimeter Router	vLabs
		Configuring a Dedicated VPN Using a Tunnel and Data Encryption	vLabs

Configuring HSRP for Fault-Tolerant IP Routing	vLabs
Configuring Integrated IS-IS in Multiple Areas	vLabs
Configuring Integrated Routing and Bridging	vLabs
Configuring Telnet-to-LAT Translation	vLabs
DECNET Phase IV Areas through an OSI Backbone	vLabs
DLSw and ISDN Dialup	vLabs
Draft – EIGRP Migration with IP, IPX, and AppleTalk	vLabs
ECP 1 : Interconnecting IGP Environments Across Frame Relay Networks	vLabs
Expert Challenge : DLSw with NAT	vLabs
Implementing Basic Security	vLabs
Inside DLSw with NAT	vLabs
Inside of IS-IS IP Routing	vLabs
IRB with OSPF and LAT Translation over Frame-Relay	vLabs
Migration from RIP to IGRP with AppleTalk Tunneling over Frame Relay	vLabs
Review – CCIE Practice Lab - BGP and OSPF	vLabs
RIP on Frame Relay with IPX and Appletalk	vLabs
Setting up the Router as a X.25 switch and enabling AppleTalk Tunneling	vLabs
X.25 to TCP Translation with ISDN access	vLabs
CISCO CIPT	
CIPT: Build Your Own IP Telephony Lab with the CIPT Pod (3 hours)	vLabs
CIPT: Building an Initial CallManager Configuration	vLabs
CIPT: Configuring CallManager Redundancy Groups	vLabs
CIPT: Configuring H.323 Gateways	vLabs
CIPT: Configuring Inline Power and Voice VLANs in the Catalyst 6000	vLabs
CIPT: Configuring MGCP Gateways	vLabs
CIPT: Configuring PSTN Gateways Using Primary Rate ISDN	vLabs
CIPT: Configuring Route Groups and Route Patterns	vLabs
CIPT: Providing Conference Bridging and Transcoding Resources	vLabs
CISCO CVOICE	
CVOICE: Build Your Own Voice Lab with the CVOICE pod (1 hour)	vLabs
CVOICE: Build Your Own Voice Lab with the CVOICE pod (2 hour)	vLabs
CVOICE: Local Dial Peers	vLabs
CVOICE: T-1 Trunk Configuration	vLabs

CVOICE: Voice Over ATM	vLabs
CVOICE: Voice Over Frame Relay	vLabs
CVOICE: Voice Over IP (Ethernet)	vLabs
CVOICE: Voice Over IP (Frame Relay)	vLabs
CVOICE: Voice Over IP (PPP)	vLabs

CISCO ARCH

Build Your Own Access Lab with the BCAN Pod (1 hour)	vLabs
Build Your Own Access Lab with the BCAN Pod (2 hours)	vLabs
Build Your Own Access Lab with the BCAN Pod (4 hours)	vLabs
Build Your Own Lab with 3 Routers (2 hours)	vLabs
Build Your Own Lab with 3 Routers (4 hours)	vLabs
Build Your Own Lab with 3 Routers	vLabs
Build Your Own Lab with 6 Routers (2 hours)	vLabs
Build Your Own Lab with 6 Routers (4 hours)	vLabs
Build Your Own Lab with 6 Routers	vLabs
Build Your Own Switching Lab with the BCAN Pod (1 hour)	vLabs
Build Your Own Switching Lab with the BCAN Pod (2 hours)	vLabs
Build Your Own Switching Lab with the BCAN Pod (4 hours)	vLabs
Build Your Own Switching Lab with Two 2912 XL Switches, One 3620 Router and Two 2514 Routers	vLabs
Build Your Own Switching Lab with Two 2912 XL Switches, One 3620 Router and Two 2514 Routers (2 hour)	vLabs
Build Your Own Switching Lab with Two 2912 XL Switches, One 3620 Router and Two 2514 Routers (4 hour)	vLabs
Build Your Own Switching/Routing Lab with Two 1900 Switches and Two 2501 Routers	vLabs
Build Your Own Switching/Routing Lab with Two 1900 Switches and Two 2501 Routers (2 hours)	vLabs
Build Your Own Switching/Routing Lab with Two 1900 Switches and Two 2501 Routers (4 hours)	vLabs

CISCO DSGN

Determining The Basic Network Configuration From One Router	vLabs
Introduction to Cisco's Command Line Interface (CLI)	vLabs

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Citrix Metaframe	E-Mail	InfoPath
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Cocoa		Information Storage and

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IP	Perl	Tivoli
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IT Infrastructure	Personal Privacy	UML
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J2EE	PHP	Upgrading and Repairing
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Java Beans	PocketPC	VBScript
Java Script	Portal Technology	Verilog
Java WebServer	Portals	Video
JavaScript	PostgreSQL	Visio
Korn	Premiere	Visual Basic
LAN	Process	Visual Basic for Applications
Language Constructs	Program Verification and	Visual c++
LDAP	Reliability	Visual Studio
Lightwave	Programming	Voodoo
Linux	Project	VPN
Logic Programming	Project Management	VRML
Lotus	Protocols	Web Administration
Lotus Notes	ProTools	Web Authoring
Macintosh OS	Python	Web Content Management
Macromedia	Quality Management	Web Design
Management	Quality of Service	Web Development
Maya	QuarkXPress	Web Graphics
Methodologies	QuickBooks	Web Publishing
Microprocessors	Quicken	Web Server
Microsoft	Remote Access	Web Services
Mobile Networks	Requirements and	Web/Internet Database
Models of Computation	Specifications	WebSphere
Music	Resource Management	Windows
MySQL	Risk Management	Windows 2000
Natural Language	Routing	Windows 95
Network Management	Ruby	Windows CE
Networking	SAP	Windows Server 2003
Notebook	Scripting	Windows XP
Novell	Searching	Wireless
Object Model	Security	WML
Object Oriented Database	Sendmail	Word
Objective C	SharePoint	WordPerfect
Objective Cycle	Signal Processing	World Wide Web
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OneNote	Solaris	XML
Online Communities	Specifications	Xpath
OOP	SQL	XSL
Open Source Methods	SQL Server	XSLT
OpenGL	Storage Area Network	Zope

BUSINESS FUNDAMENTALS

Applying Leadership Basics	
Balancing Work and Family	
Basics of Effective Communication	
Basics of Effective Selling	
Building Strong Customer Relationships	
Conducting Performance Reviews	
Conflict Intervention	
Creating a Strong Leadership Team	
Delegating	
Developing a Strategic Plan	
Discharging Employees	
Disciplining and Redirecting Employees	
Financial Basics for Non-Financial Managers	
Grammar Essentials	
Intercultural Business Etiquette	
Interviewing Job Candidates	
Leading Effective Meetings	
Leading Effective Teams	
Managing a Virtual Office	
Managing Company Change	
Managing Personal Stress	
Managing Projects	
Mastering Cold Calls	
Motivating Employees	
Negotiating for the Sales Professional	
Personal Financial Planning	
Presentation Skills	
Providing Effective Feedback	
Qualifying Sales Prospects	
Recognizing and Avoiding Burnout	
Recognizing and Managing Anger	
Recognizing Employee Performance	
Setting Performance Goals & Expectations	
Solving Problems as a Team	
Telephone Sales Skills	
Time Management	
Understanding and Using Contracts	

HARVARD CASE IN POINT

Aligning Strategy	
Anticipating Risk	
Building a Business Case	
Cultivating Customer Loyalty	
Defining Problems	
Delegating for Growth	
Developing a Global Perspective	
Difficult Interactions	
Emotional Intelligence	
Ethical Decisions	
Fostering Innovation	
Influencing Others	
Managing Creativity	
Managing Performance	
Overseeing Change	
Providing Feedback	
Removing Implementation Barriers	
Retaining Talent	
Selecting Solutions	
The Coach's Role	

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Assessing Performance	
Becoming a Manager	
Budgeting	
Capitalizing on Change	
Coaching	
Creating a Business Case – <i>Coming Soon</i>	
Delegating	
Developing Employees – <i>Coming Soon</i>	
Dismissing an Employee	
Finance Essentials	
Focusing on your Customer	
Giving and Receiving Feedback	
Hiring	
Implementing Innovation	
Implementing Strategy	
Keeping Teams on Target	
Laying Off Employees	
Leading a Team	
Leading and Motivating	
Making a Presentation	
Making Business Decisions	
Managing Crisis	
Managing Difficult Interactions	
Managing for Creativity	
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Marketing Essentials	
Measuring Business Performance – <i>Coming Soon</i>	
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Preparing a Business Plan	
Project Management	
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Running a Meeting	
Setting Goals	
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促使团队完成目标	
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创造力管理	
利用变化	
召开会议	
客户为本	
应对困难的交流	
招聘	
指导	
授权委责	
撰写业务文章	
策划演示	
管理上级	
管理时间	
给予和听取反馈	
绩效评估	
解决业务问题	
设定目标	
谈判	
财务分析概论	
项目管理	
领导和激励	
领导团队	

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Cómo Administrar Su Carrera	
Cómo Administrar Su Tiempo	
Cómo Concentrarse En Su Cliente	
Cómo Dirigir Al Personal Para Lograr	
Creatividad E Innovación	
Cómo Dirigir Un Equipo	
Cómo Dirigir Una Reunión	
Cómo Establecer Objetivos	
Cómo Hacer Una Presentación	
Cómo Hacer Y Recibir Comentarios	
Cómo Invertir en el Cambio	
Cómo Manejar La Tensión En El Lugar	
Trabajo	
Cómo Preparar Un Plan De Negocios	
Cómo Resolver Problemas De Negocios	
Cómo Retener A Los Empleados Valiosos	
Conceptos básicos De Marketing	
Conceptos Financieros básicos	
Convertirse En Gerente	
Delegación	
El Entrenar	
Escribir en los Negocios	
Evaluación de Desempeño	
Gestión de conflictos	
Gestión De Proyecto	
Gestión Inversa	
Liderazgo Y Motivación	
Mantener Los Equipos Centrados	
En El Objetivo	
Negociación	
Planificación Del Presupuesto	
Trabajando con un Equipo Virtual	

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Fazendo Apresentações: HMM Plus v1.0	
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e na Inovação: HMM Plus v1.0	
Gerenciando Conflitos: HMM Plus v1.0	
Gerenciando Crises: HMM Plus v1.0	
Gerenciando o Estresse no Ambiente de	
Trabalho: HMM Plus v1.0	
Gerenciando Projetos: HMM Plus v1.0	
Gerenciando seu Superior Hierárquico:	
HMM Plus v1.0	
Gerenciando seu Tempo: HMM Plus v1.0	
Gerenciando sua Carreira: HMM Plus v1.0	
Liderando e Motivando: HMM Plus v1.0	
Liderando Equipes: HMM Plus v1.0	
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Mantendo o Foco no Cliente:	
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Preparando um Plano de Negócio:	
HMM Plus v1.0	
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HMM Plus v1.0	
Retendo Funcionários Valiosos: HMM Plus v1.0	
Solucionando Problemas: HMM Plus v1.0	
Tirando Proveito das Mudanças:	
HMM Plus v1.0	
Tornando-se um Gerente: HMM Plus v1.0	
Trabalhando com Equipes Virtuais:	
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변화의 이용	
사업 내용 기술	
사업 문제 해결	
상관 관리	
시간 관리	
실적 평가	
어려운 상호 작용관리	
위임	
재무 필수 사항	
지도	
지휘 및 동기 부여	
팀 지휘	
팀별 목표 유지	
프로젝트 관리	
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What is a Leader?	

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Managing Direct Reports	
Managing for Creativity and Innovation	
Managing Virtual Teams	
Teams That Work	

FINANCIAL ACUMEN

Finance for Managers	
Financial Accounting	

LEADING TEAMS WITH EMOTIONAL INTELLIGENCE

Leading Teams with Emotional Intelligence	
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MANAGEMENT TRANSITION

High Performance Management: Managing your Boss and Peers	
High Performance Management: Managing your Workgroup	
High Performance Management: Power and Influence	
High Performance Management: Resources for Managers	

ORGANIZATIONAL DEVELOPMENT INITIATIVES

Managing Across Differences and Diversity	
Managing Change	
Managing Difficult Conversations	
Negotiating for Results	
Productive Business Dialogue	
Realizing Change	
Service Success	

**STEPPING UP TO MANAGEMENT
- Coming Soon**

Evolving as a Manager	
Managing a Group	
Managing Performance	
Networking with Colleagues	
Organizing Resources, Meetings & Time	
Supporting Your Boss & Organization	
Understanding Your New Role	
Working Through Others	

PRIMELEARNING PROGRAMS**CODE OF CONDUCT**

- Business Ethics 
- Code of Conduct 


DEVELOPING CALL CENTERS

- Call Center ABCs 
- Call Center Operations 





DIVERSITY AWARENESS

- Diversity Awareness 
- Diversity for Managers 

IMPROVING CUSTOMER SERVICE

- Customer Interactions 
- Customer Service Communications 
- Strengthening Customer Relationships 



PROFESSIONAL EFFECTIVENESS

- Becoming Effective 
- Building Interpersonal Strengths 
- Enhance your Business Writing 
- Managing Stress 









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- Communication Techniques 
- Sales Cycle Basics 
- The Sales Process 

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Leadership
Recruitment
Strategy
Supervision
Teams

PROFESSIONAL SKILLS

Communication
Negotiation
Problem Solving
Project Management
Time Management

QUALITY

Operations
Six Sigma

SALES/MARKETING

Customer Service
Marketing
Sales

BRIGHTLINE COMPLIANCE

MANAGING AND THE LAW

Avoiding Wage & Hour Violations	
– <i>Coming Soon</i>	
Discrimination-Free Workplace	
– <i>Coming Soon</i>	
Family & Medical Leave – <i>Coming Soon</i>	
Interviewing and Hiring Lawfully	
Lawful and Effective Discipline	
Reasonable Accommodation of Disabilities	
– <i>Coming Soon</i>	
Reasonable Accommodation of Religious Practices – <i>Coming Soon</i>	

PREVENTING WORKPLACE HARASSMENT

Preventing Workplace Harassment	
Preventing Workplace Harassment	
– Spanish Edition	
Preventing Workplace Harassment	
– Supervisors Edition	
Preventing Workplace Harassment	
– Supervisors Spanish Edition	
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– CA Supervisors Consolidated Edition	
Preventing Workplace Harassment – CA Supervisors Consolidated Spanish Edition	
Preventing Workplace Harassment – CT Supervisors Consolidated Edition	
Preventing Workplace Harassment Refresher Course 2005-2006	
Preventing Workplace Harassment Refresher Course - Supervisors Edition 2005-2006	

WORKPLACE ETHICS

Workplace Ethics	
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EMPLOYMENT LAW

Absences from the Workplace	
AIDS in the Workplace	
Americans with Disabilities	
Computer Security	
Discrimination Free Workplace (ADA)	
Drug-free Workplace	
Employee Concerns	
Ethics	
Hiring and Lawful Termination	
Preventing Sexual Harassment for Employees	
Preventing Sexual Harassment for Managers	
Violence in the Workplace	

FINANCIAL AND LEGAL COMPLIANCE

The Sarbanes-Oxley Act of 2002: Impacting the Accounting Profession	
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HIPAA AWARENESS

Confidentiality and Privacy for Behavioral Staff	
Confidentiality and Privacy for Long-Term Care Managers and Licensed Staff	
Confidentiality and Privacy for Nurses, 3rd Edition	
Confidentiality and Privacy Under HIPAA for Health Care Staff, 3rd Edition	
Confidentiality and Privacy Under HIPAA for Laboratory Personnel	
Confidentiality and Privacy Under HIPAA for Medical Records Staff	
Introduction to HIPAA Privacy and Security, 2nd Edition	
Long Term Care Privacy for Beginners	
Overview of HIPAA for the Medical Staff, 3rd Edition	
Privacy for Beginners	
Understanding the Impact of HIPAA on Your Physician Practice	

OCCUPATIONAL SAFETY













Air Emissions Management		Scaffold Safety	
Asbestos		Slips, Trips and Falls	
Basic First Aid		Traffic Control (Flagger)	
Basic Respiratory Protection		Wastewater and Stormwater Management	
Bloodborne Pathogens			
Cardiopulmonary Resuscitation (CPR)			
Chemical Safety			
Chlorine Safety			
Compressed Gases			
Confined Space – Entry Level			
Confined Spaces			
Crane and Rigging Safety			
Criticality Safety			
DOT Training for Offerers of HAZMAT			
Shipments			
Driver Safety			
Electrical Safety			
Emergency Planning and Community			
Right-to-Know Act (EPCRA)			
Emergency Response			
Environmental Management			
Excavation, Trenching and Shoring Safety			
Fall Protection			
Fire Safety			
Flammable Liquid Safety			
Food Safety for Food Handlers			
Forklift Operator: Fundamentals			
Forklift Operator: Inspection			
and Maintenance			
Forklift Operator: Load Handling			
Forklift Operator: Safe Driving Practices			
Forklift Operator: Safety Standards			
Forklift Operator: Stability and Capacity			
Hand and Power Tools			
Hazard Communication			
Hazardous Waste Management			
Hearing Conservation			
Heat And Cold Stress			
Hot Work			
Incident Investigation			
Indoor Air Quality			
Industrial Ergonomics			
Laboratory Safety Awareness			
Ladder Safety			
Lead Awareness			
Lockout/Tagout			
Office Ergonomics			
Personal Protective Equipment			
Power Generation			
Process Safety Management Awareness			
Radio Communications			

PURESAFETY WORKPLACE SAFETY & COMPLIANCE



Accident Investigation and Root Cause Analysis		Crane Operator Safety for Construction (Spanish)	
Accident Investigation and Root Cause Analysis (Spanish)		Defensive Driving: Small Vehicles	
Aerial Lifts		Delivery Driver Safety	
Aerial Lifts (Spanish)		Diet and Exercise	
Aerial Lifts for Construction		Diversity – Valuing Differences (Employees)	
Aerial Lifts for Construction (Spanish)		Diversity – Valuing Differences (Managers and Supervisors)	
Ammonia Awareness		Diversity – Valuing Differences (Managers and Supervisors) (Spanish)	
Arsenic Awareness		Domestic Preparedness Awareness Overview	
Asbestos Awareness Part 1		Domestic Preparedness Biological Terrorism	
Asbestos Awareness Part 2		DOT Driver Compliance	
Asbestos Awareness Part 3		Drug and Alcohol Awareness	
Asbestos Awareness Part 4		Drug Free Workplace (Employees)	
Avoiding Rear End Collisions – Large Vehicles		Drug Free Workplace (Employees) (Spanish)	
Avoiding Rear End Collisions – Light Vehicles		Drug Free Workplace (Managers)	
Avoiding Rear End Collisions – Light Vehicles (Spanish)		Effective Supervision	
Basic First Aid Part 1 (Spanish)		Effective Supervision (Spanish)	
Basic First Aid Part 2 – Intervention (Spanish)		Egress and Emergency Actions Plans	
Basic Rigging for Construction		Electrical Safety and Lockout/Tagout for Construction	
Basic Rigging for Construction (Spanish)		Electrical Safety and Lockout/Tagout for Construction (Spanish)	
Basic Rigging Part 1		Environmental Awareness Part 1	
Basic Rigging Part 2		Environmental Awareness Part 2	
Behavioral Interviewing		Environmental Awareness Part 3	
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Bloodborne Pathogens v3		Excavation and Trenching Safety	
Bloodborne Pathogens v3 (Spanish)		Excavation and Trenching Safety (Spanish)	
Chlorine Awareness		Extreme Driving Conditions	
Cleaning Up Small Chemical Spills		Extreme Driving Conditions (Spanish)	
Code of Conduct		Fall Protection for Construction	
Concrete and Masonry for construction		Fall Protection for Construction (Spanish)	
Concrete and Masonry for Construction (Spanish)		Fall Protection v2	
Conducting Performance Reviews		Fall Protection v2 (Spanish)	
Confined Space Hazards		Fire Extinguisher Safety	
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Confined Space Hazards for Construction		Fire Extinguisher Safety for Construction	
Confined Space Hazards for Construction (Spanish)		Fire Extinguisher Safety for Construction (Spanish)	
Confined Space Permit Required		Fire Prevention and Safety	
Conflict Management for Employees		First Aid – Basic	
Conflict Management for Managers		First Aid – Medical Emergencies	
Contractor Safety		Fleet Safety	
CPR/AED Training		Fleet Safety (Spanish)	
Crane Operator Safety		Formaldehyde	
Crane Operator Safety for Construction		Guarding Floor and Wall Openings and Holes for Construction	
		Hand and Power Tool Safety	

Hand and Power Tool Safety (Spanish)		Heat Stress	
Hand and Power Tool Safety for Construction		HIPAA	
Hand and Power Tool Safety for Construction (Spanish)		Hydrogen Sulfide Safety – Frank Perry & Associates	
Hand, Wrist and Finger Safety		Industrial Ergonomics	
Hazard Communication		Infectious Materials Transporting	
Hazard Communication (Spanish)		Introduction to Industrial Hygiene	
Hazard Communication for Construction		Ionizing Radiation	
Hazard Communication for Construction (Spanish)		Lab Safety	
HazMat Transportation Module 0 – Introduction		Ladder Safety	
HazMat Transportation Module 1 – The Hazardous Materials Table		Ladder Safety (Spanish)	
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HazMat Transportation Module 3a – Packaging		Ladder Safety for Construction (Spanish)	
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HazMat Transportation Module 6a – Carrier Requirements – Highway		Lead Poisoning Awareness	
HazMat Transportation Module 6b – Carrier Requirements – Air		Living a Less Stressful Life v2	
HazMat Transportation Module 6c – Carrier Requirements – Rail		Lockout/Tagout	
HAZWOPER Refresher Training – Module 1 – Scope, Application and Training		Lockout/Tagout (Spanish)	
Requirements of the HAZWOPER Standard		Machine Guarding	
HAZWOPER Refresher Training – Module 2 – Toxicology, Monitoring and Medical Surveillance		Managing Stress for Employees	
HAZWOPER Refresher Training – Module 3 – Hazard and Risk Assessment Techniques and Hazard Identification		Managing Stress for Managers	
HAZWOPER Refresher Training – Module 4 – Respiratory Protection and Personal Protective Equipment		Materials Handling and Storing	
HAZWOPER Refresher Training – Module 5 – Confined Spaces and Handling Drums and Containers		Materials Handling and Storing (Spanish)	
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Health Hazards in Construction (Spanish)		New Construction Worker Orientation (Spanish)	
Hearing Conservation		Office Ergonomics	
Hearing Conservation (Spanish)		Office Ergonomics (Spanish)	
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		OSHA 300 - The New OSHA Recordkeeping Requirements v2	
		People With Disabilities and Work for Employees	
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		Personal Protective Equipment (PPE) for Construction	
		Personal Protective Equipment (PPE) for Construction (Spanish)	
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Personal Protective Equipment (PPE) Part Five		RPPA Training A1: Introduction	
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Powered Industrial Trucks Module 1: Introduction Pre-Operation Procedures		RPPA Training C2: Evaluating Chemical Hazards	
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Powered Industrial Trucks Module 2: Pre-Operation Inspection and Maintenance		RPPA Training D1: Types of Respirators	
Powered Industrial Trucks Module 2: Pre-Operation Inspection and Maintenance (Spanish)		RPPA Training D2: Determining Respirator Type	
Powered Industrial Trucks Module 3: Operating a Truck		RPPA Training D3: Fit Testing After Evaluation	
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Powered Industrial Trucks Module 4: Workplace – Safety Handling Loads (Spanish)		Safe Backing and Turning	
Preventing Back Injury		Safe Backing and Turning (Spanish)	
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Preventing Cuts and Puncture Wounds		Safety And You (Spanish)	
Preventing Slips, Trips and Falls		Safety Orientation	
Preventing Slips, Trips and Falls (Spanish)		Scaffold Safety Awareness	
Preventing Workplace Harassment – Respect in the Workplace (Employees)		Scaffold Safety Awareness (Spanish)	
Preventing Workplace Harassment – Respect in the Workplace (Managers)		Scaffolding for Construction	
Process Safety Management (PSM) – Food Industry		Scaffolding for Construction (Spanish)	
Racial Harassment		Sexual Harassment Part 1	
Radiofrequency (RF) Training		Sexual Harassment Part 2	
RCRA 1		Speeding – Large Vehicles	
RCRA 2		Speeding – Light Commercial Vehicles	
Reasonable Suspicion Training for Alcohol and Substance Abuse		Spill Prevention, Control and Countermeasures (SPCC)	
Reasonable Suspicion Training for Alcohol and Substance Abuse (Spanish)		Spill Prevention, Control and Countermeasures (SPCC) (Spanish)	
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Road Rage (Spanish)		Stop Signs – Large Vehicles	
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		Team Structure and Function	
		– Management Principles	
		Team Structure and Function	
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		Team Structure and Function	
		– Teambuilding Foundations	
		The Three Dimensions of Safe Driving	
		– Large Vehicles	
		The Three Dimensions of Safe Driving	
		– Large Vehicles (Spanish)	

The Three Dimensions of Safe Driving – Small Vehicles	
The Three Dimensions of Safe Driving – Small Vehicles (Spanish)	
Tobacco and Smoking Awareness	
Towing Trailers	
Trenching and Excavation Safety for Construction	
Trenching and Excavation Safety for Construction (Spanish)	
Walking/Working Surfaces	
Walking/Working Surfaces (Spanish)	
Welding, Cutting, and Brazing	
Welding, Cutting, and Brazing (Spanish)	
Welding, Cutting, and Brazing for Construction	
Welding, Cutting, and Brazing for Construction(Spanish)	
Work Zone Safety	
Work Zone Safety (Spanish)	
Worker Orientation for Construction	
Worker Orientation for Construction (Spanish)	
Workplace Violence Prevention – Health Care and Social Service Workers	
Workplace Violence Prevention – Late-Night Retail Establishments	

SEXUAL HARASSMENT

Sexual Harassment Awareness for Employees	
Sexual Harassment Awareness for Supervisors	

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CONTENT DEVELOPMENT SERVICES

Element K has the tools and experience to develop and deliver customized e-Learning to meet your specific business requirements.

- Custom Learning Content Design and Development
- Content Customization
- KnowledgeHub™ Authoring Services

CONTENT HOSTING

Element K offers four types of e-Learning hosting configurations, each with a different set of characteristics, and designed to meet a specific set of business objectives.

- KnowledgeHub e-Learning Platform
- Web Services Integration
- Element K Content Server
- Direct Content Integration

PROGRAM PLANNING & IMPLEMENTATION

Element K offers the following services to ensure a successful e-Learning program deployment:

- Strategic Planning and Training Support
- Marketing and Communication Resources
- Reporting

LEARNING ADMINISTRATION SERVICES

Outsource the tactical day-to-day development and management of your e-Learning program to Element K:

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e-Learning

e-Reference

Support

vLabs

Customization

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